AVAYA

Continuing Education and Outreach
University of Wisconsin-Stevens Point

Avaya Learning

Month Completed--- Month_____Year_____

To receive a certificate verifying your CEH units for the sessions during the month/year listed above, you must submit this form. A certificate verifying CEHs will be forwarded to you within 4-6 weeks. This form will be checked against the attendance roster for each workshop session. **The processing fee per month for UWSP CEHs is $50.00.**

Check all sessions that you attended: Note: 1 CEH is equal to 1 hour of instruction

☐ 2002W	What is New in Avaya Communicator 2.1 for iPhone and Android (60 min = 1.0 CEH)	
☐ 2003W	Introducing Avaya Engagement Assistant 3.0 (150 min = 2.5 CEH)	
☐ 2006W	What is New in Scopia Solution 8.3 FP2 (90 min = 1.5 CEH)	
☐ 2012V	Migrating and Upgrading to Avaya Aura 7.0 (1440 min= 24.0 CEH)	
☐ 2016V	Fundamentals for Avaya Breeze (240 min= 4.0 CEH)	
☐ 2020W	What's New in Avaya Contact Center Solutions 7.0 (210 min= 3.5 CEH)	
☐ 2022W	What is New with IP Office Release 10.0 (180 min = 3.0 CEH)	
☐ 2023W	What is New with IP Office Contact Center Release 10.0 (60 min = 1.0 CEH)	
☐ 2024V	Programming Avaya Breeze Snap-ins using Java SDK Bootcamp (1800 min = 30.0 CEH)	
☐ 2025V	Creating Avaya Breeze Snap-ins using Engagement Designer Bootcamp (1800 min = 30.0 CEH)	
☐ 2026V	Avaya Breeze™ Client SDK Programmer - Android and Windows (720 min= 12.0 CEH)	
☐ 2027V	Avaya Breeze™ Client SDK Programmer - iOS and macOS (720 min= 12.0 CEH)	
☐ 2030W	What is New with Avaya Workforce Optimization (120 min= 2.0 CEH)	
☐ 2032W	Administrating Avaya Aura® Call Center Elite - Basics (300 min = 5.0 CEH)	
☐ 2035V	Advanced Engagement Designer (960 min= 16 CEH)	
☐ 2038W	Avaya Equinox™ for Administrators (180 min= 3 CEH)	
☐ 2046W	Virtualization and Installation Basics for Avaya Team Engagement Solutions (120 min= 2.0 CEH)	
☐ 2050W	What's New in Avaya Aura Contact Center and Avaya Contact Center Select 7.0.1 (120 min= 2.0 CEH)	
☐ 2051W	What is New with Avaya SBCE 7.1 (120 min = 2.0 CEH)	
☐ 2059W	What is New with Avaya Aura 7.1 (180 min = 3.0 CEH)	
☐ 2061W	Avaya Pod Fx™ Fundamentals (30 min = 0.5 CEH)	
☐ 2066W	Administering Avaya Session Border Controller (360 min= 6.0 CEU)	
☐ 2074W	Administrating Avaya Workforce Optimization Select (240 min= 4.0 CEH)	
☐ 2075W	Using Avaya Workforce Optimization Select for Agents (60 min = 1.0 CEH)	
☐ 2075W	Using Avaya Workforce Optimization Select for Supervisors (180 min= 3 CEH)	
☐ 2077W	What's New with Avaya Control Manager in Release 8.0.3 (120 min= 2.0 CEH)	
☐ 2088W	What is new with IP Office Contact Center 10.1.1 (60 min=1.0 CEH)	
☐ 2092W	Configuring Avaya Control Manager for Cloud Service Providers (360 min= 6.0 CEH)	
☐ 2116W	Fundamentals for Avaya Oceana (30 min= 0.50 CEH)	
☐ 2140W	Avaya Breeze™ Client SDK for Vantage (120 min= 2.0 CEH)	
☐ 2216W	Avaya Equinox™ Fundamentals (30 min= 0.5 CEH)	
☐ 2316W	Avaya Breeze™ Client SDK Fundamentals (60 min= 10. CEH)	
☐ 2402W	Avaya Oceana Workspaces Agent Desktop (90 min=1.5 CEH)	
☐ 2430V	Avaya Oceana Administration (1,440 min = 24 CEU)	
☐ 2431W	Administrating Avaya Oceanalytics™ for Oceana - Basics (180 min= 3.0 CEH)	
☐ 2512W	What is New in Avaya Aura Workforce Optimization 12.1 (120 min=2.0 CEH)	
☐ 2515W	What is New in Avaya Aura Call Center Elite 7.0 (90 min= 1.5 CEH)	
☐ 2518W	Introducing Avaya Co-Browsing Snap-in 3.0 (60 min=1.0 CEH)	
☐ 2519W	Introducing Avaya Context Store Snap-in 3.1 (90 min= 1.5 CEH)	
☐ 2520W	Introducing Avaya Work Assignment Snap-in 3.1 (60 min= 1.0 CEH)	
☐ 2523W	What's New in Avaya Aura Contact Center 7.0 (270 min= 4.5 CEH)	
☐ 2525W	What is New in Avaya Call Management System 18.0 (120 min= 2.0 CEH)	
☐ 2526W	Avaya Call Management System Administration (360 min = 6.0 CEH)	
☐ 3120W	Avaya Communications Optimization Solutions Overview (90 min= 1.5 CEH)	
☐ 3140W	Avaya Equinox Solutions Overview (120 min= 2.0 CEH)	
☐ 3281W	Avaya Video Conferencing Solutions Overview (150 min = 2.5 CEH)	
☐ 3310W	Designing Avaya Mobile Experience (30 min= 0.5 CEH)	
☐ 3320W	Avaya Customer Engagement Platforms Overview (120 min= 2.0 CEH)	
☐ 3420W	Avaya Oceana Solutions Design Fundamentals (120 min= 2.0 CEH)	
☐ 3480W	Designing the Avaya Oceana™ Solution (480 min= 8.0 CEH)	
☐ 3620W	Avaya Pod Fx Overview (60 min= 1.0 CEH)	

☐ 3720W	**Avaya Midmarket Solution Overview** **(90 min=1.5 CEH)**	
☐ 3782V	**Designing Avaya IP Office Contact Center** **(1080 min= 18.0 CEH)**	
☐ 3784W	**Avaya IP Office Contact Center Basics** **(240 min= 4.0 CEH)**	
☐ 7005V	**Implementing and Supporting Avaya Aura® Experience Portal and Proactive Outreach Manager** **(2,400 min = 40 CEH)**	
☐ 7016W	**Avaya Breeze Implementation and Support (180 min=.3.0 CEH)**	
☐ 7090W	**Implementing and Support for Avaya Control Manager for Enterprise** **(420 min = 7.0 CEH)**	
☐ 7092W	**Avaya Control Manager Implementation for Services Providers** **(420 min = 7.0 CEH)**	
☐ 7130V	**Integrating Avaya Aura Communication Applications** **(1800 min = 30.0 CEH)**	
☐ 7220V	**Supporting Avaya Aura Core Components** **(1800 min=30.0 CEH)**	
☐ 7230V	**Supporting Avaya Aura Communication Applications** **(1800 min=30.0 CEH)**	
☐ 7501C	**ACE – Fx** **(1440 min=24.0 CEH)**	
☐ 7593V	**Implementing Avaya Pod Fx** **(1080 min=18.0 CEH)**	
☐ 7693V	**Supporting Avaya Pod Fx** **(1080 min=18.0 CEH)**	
☐ 7720V	**IP Office Platform Basic Integration and Configuration** **(1800 min=.30.0 CEH)**	
☐ 7755V	**Integrating Avaya Workforce Optimization Select** **(1,440 min = 24 CEH)**	
☐ 7765V	**Supporting Avaya Workforce Optimization Select** **(960 Min = 16.0 CEH)**	
☐ 7820V	**Troubleshooting Methodology for Avaya Midmarket Team Engagement Solutions** **(1800 min=30.0 CEH)**	
☐ 7860W	**Avaya Workforce Optimization Select for Enterprise** **(120 min=2.0 CEH)**	
☐ 8331W	**Avaya Aura Contact Center 7.0 – Advanced Design** **(270 min=4.5 CEH)**	
☐ 9167W	**Avaya Aura Communicator for Web** **(30 min = .5 CEH)**	
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_____**Total Minutes**   _____**CEUs awarded**

Please print and mail this application, along with payment, to **UWSP Continuing Education and Outreach, c/o Gerry Garski, 2100 Main Street, 032 Main Bldg., Stevens Point, WI 54481**.

Your Name: _____ Date: _____

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