

NAVIGATE ESSENTIALS

Introduction, download instructions,
FAQ, and troubleshooting

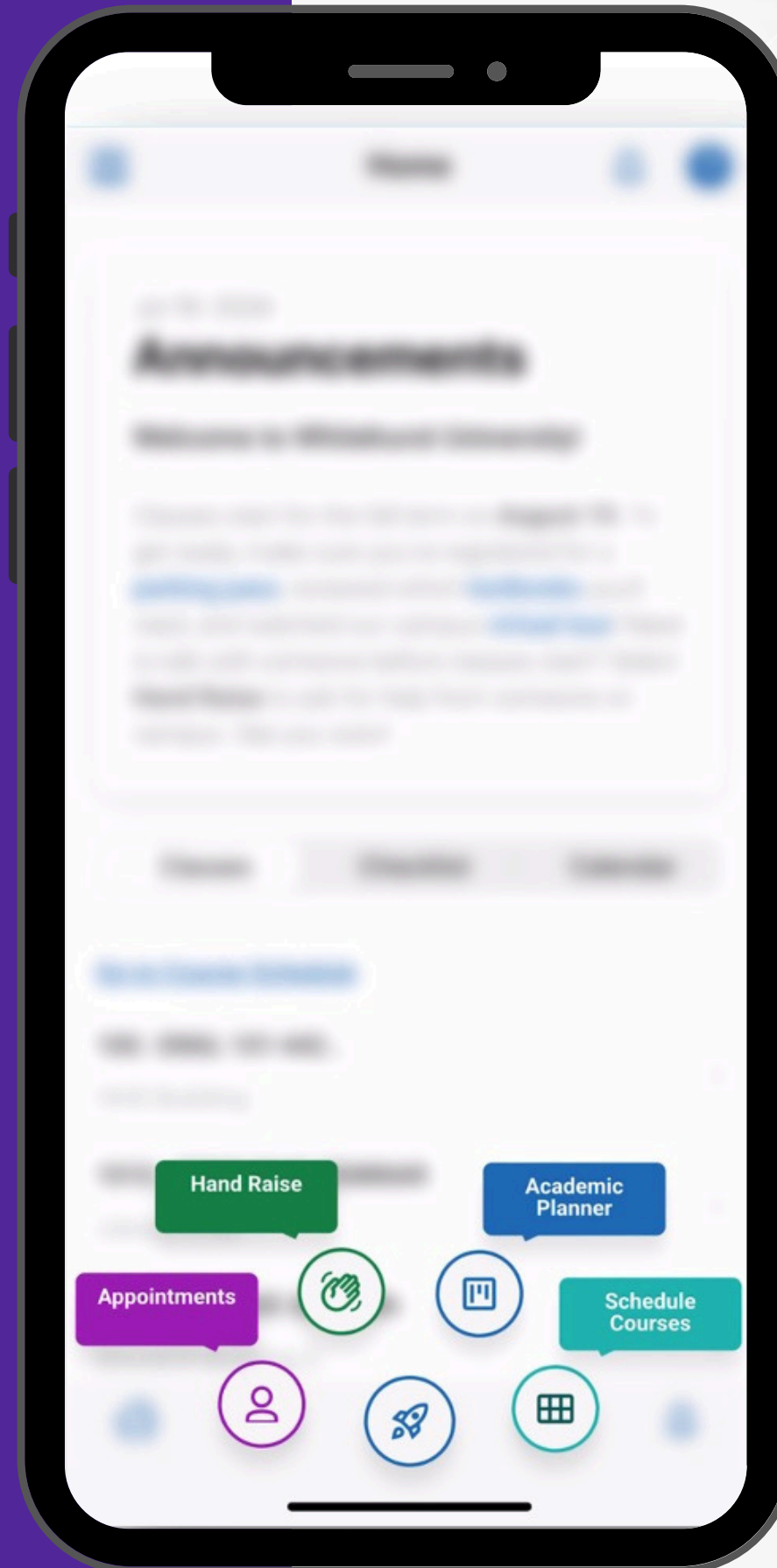


University of Wisconsin
Stevens Point

STEVENS POINT • MARSHFIELD • WAUSAU

WHAT IS NAVIGATE?

Navigate is a **FREE** mobile app that will help you thrive at the UW-Stevens Point with customized content for YOU — whether you are in your first semester or a graduating senior, it is like an adviser in your pocket!



RESOURCES

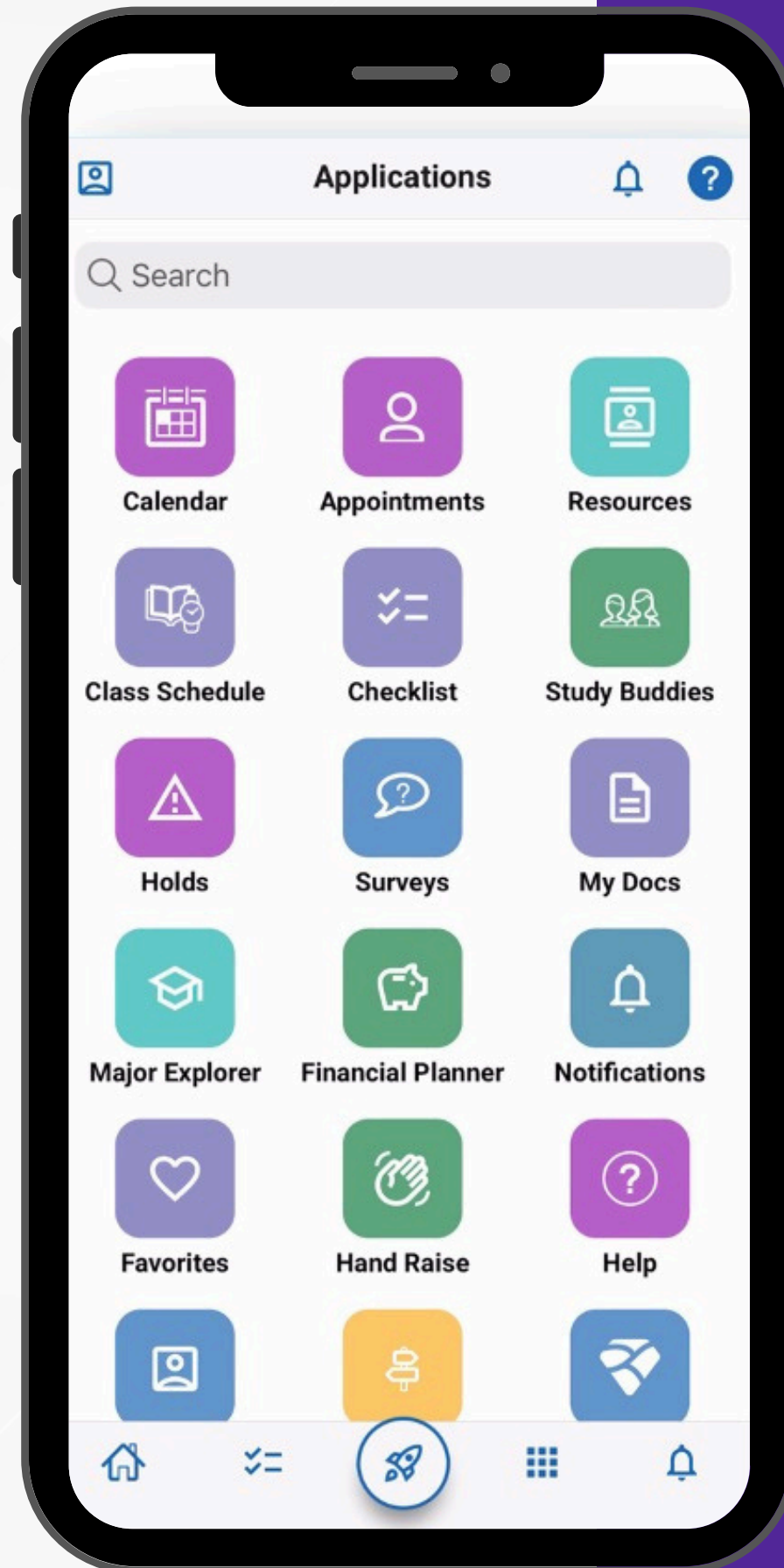
Find important resources on campus, which includes contact information, descriptions, and a link to directions

HOLDS

Be notified of any holds you have on campus and what to do about them

CLASS SCHEDULE

Both a list and schedule of your registered class – includes details about locations and Professor name



HOW WILL NAVIGATE HELP ME?

TO-DOs

Be notified of important To-Do's on campus, such as billing due dates

APPOINTMENTS

Schedule appointments with your Adviser and other departments on campus

STUDY BUDDIES

Connect with other students in your classes for study groups!



GET IT ON

Google Play



Download on the
App Store

HOW CAN I DOWNLOAD THE APP?

Navigate is available to download for FREE in both the App Store and Google Play. Search for "Navigate Student" and locate UW-Stevens Point.

Don't have a smart phone? No problem!

Desktop version

(uwsp.navigate.eab.com)

FAQ & TROUBLESHOOTING

Help! I can't login to Navigate!

Can you get to the UWSP sign-on webpage? If you get this far but your credentials are rejected by the university's sign-on page, there is an issue with the school account. Contact the IT Help Desk at 715-346-HELP

If you successfully enter your credentials in the school's SSO web page but Navigate says "Uh-oh" or "Something went wrong" EAB must not have your username in their system. Contact [**navigate@uwsp.edu**](mailto:navigate@uwsp.edu) with your full name, username, and email address.

How do I change my notification settings?

In the Settings tab you can personalize your notification preferences.

What do I do if my app is frozen or acting weird?

Unfortunately, technology has glitches sometimes! Try a hard close and relaunch the app.

Something is wrong with "My Class Schedule"

If you have made recent changes to your schedule, it takes 24 hours for the schedule to update once you add/drop classes. If the issue persists, then contact [**navigate@uwsp.edu**](mailto:navigate@uwsp.edu)

I just resolved a Hold – why is it still showing up?

Holds are updated every 24 hours in Navigate, so check back tomorrow to see if it has been successfully resolved in Navigate. If the issue persists, then contact [**navigate@uwsp.edu**](mailto:navigate@uwsp.edu)