

Financial Guide



University of Wisconsin
Stevens Point

STEVENS POINT • MARSHFIELD • WAUSAU

Financial Aid and Veteran Services and **Student Financial Services** offer different services for students. Use this guide to determine how each can best serve you.

Financial Aid and Veteran Services

Use our office to access **state and federal assistance** in the form of **loans and grants, scholarships** and **federal work study**. We can help answer **FAFSA** questions.

Types of questions we can help answer:

Loans

- *What are the different loan types?*
- *How do I complete entrance/exit loan counseling?*
- *What are the interest rates?*
- *What is a Master Promissory Note (MPN)?*

Financial Aid

- *How do I accept/decline my financial aid?*
- *I still have a balance on my university bill. How can I receive more financial aid?*
- *Why hasn't my financial aid been applied to my university bill yet?*
- *What is Satisfactory Academic Progress (SAP)?*

FAFSA

- *How do I complete the verification of my FAFSA?*
- *My family's situation has changed since I filled out the FAFSA. How do I report this?*

Financial Aid and Veteran Services
103 Student Services Center
finaid@uwsp.edu
715-346-4771
uwsp.edu/finaid

Student Financial Services

Use our office to answer questions you have about **tuition, bills, payments** and **fees**. We also process **bill payments** and answer questions regarding **direct deposit**.

Types of questions we can help answer:

Refunds and Direct Deposit

- *I haven't received my refund yet. When will I get it?*
- *How do I sign up for direct deposit?*

Bill Payments

- *How do I pay my university bill?*
- *What are the billing dates/deadlines?*
- *Where do I go to see the details of my university bill?*
- *There is an error with my university bill. How do I resolve this?*
- *How do I complete the credit agreement? Why is this important?*

Fees

- *What are the finance charges?*
- *What is the registration fee all about?*
- *How much are tuition and fees?*

Student Financial Services
003 Student Services Center
student.financial.services@uwsp.edu
715-346-2118
uwsp.edu/sfs