Secret Shopper Score

Dining Experience Location:						_	
Date: Time:							
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	e	ATISFIED SOMEN	HAT SATISFIE	D RSATISFIED N	OR DISSATIS	ISSATISFI	
	VERYS	SOME	NEITH	SOMEN	VERYD	1	
Food Temperature		0	0	0	0		
Presentation of Food	-0-	0	0	0	0		
Taste & Freshness	-0-	0	0	0	0		
Menu Variety	-0-	0	0	0	0		
Staff Appearance & Friendliness	-0-	0	0	0	0		
Speed of Service	-0-	0	0	0	0		
Cleanliness of Plates & Silverware	-0-	0	0	0	0		
Cleanliness of Facilities	-0-	0	0	0	0		
essibility & Visibility of Management	•	0	0	0	0		
Health & Nutrition	-0-	0	0	0	0		
Overall Location Satisfaction		0	0	0	0		

SUGGESTIONS FOR IMPROVEMENT OF DINING EXPERIENCE QUALITY:

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We Value Your Input & Appreciate Your Feedback.

THANK YOU



Dining and Summer Conferences University of Wisconsin-Stevens Point

Secret Shopper Score

Time:						
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Food Temperature	•	0	0	0	0	
Presentation of Food	-0-	0	0	0	0	
Taste & Freshness	-0-	0	0	0	0	
Menu Variety	-0-	0	0	0	0	
Staff Appearance & Friendliness	•	0	0	0	0	
Speed of Service	-0-	0	0	0	0	
Cleanliness of Plates & Silverware	-0-	0	0	0	0	
Cleanliness of Facilities	-0-	0	0	0	0	
ssibility & Visibility of Management	-0-	0	0	0	0	
Health & Nutrition		0	0	0	0	
Overall Location Satisfaction			0	0	0	

SUGGESTIONS FOR IMPROVEMENT OF DINING EXPERIENCE QUALITY:

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THANK YOU



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