

# DIVISION OF STUDENT AFFAIRS FAQs – Focus on First-Year Students

Find links to all departmental webpages at: <https://www.uwsp.edu/stuaffairs/Pages/default.aspx>

## Athletics

### **Q: What NCAA certified sports do you offer at UWSP?**

A: Men's Sports: Baseball, Basketball, Cross Country, Football, Hockey, Swimming and Diving, Track & Field (Indoor and Outdoor), Wrestling

Women's Sports: Basketball, Cross Country, Golf, Hockey, Soccer, Softball, Swimming and Diving, Tennis, Track & Field (Indoor and Outdoor), Volleyball

### **Q: Whom do I contact if I want to participate in an NCAA certified sport?**

A: The best way to talk about involvement in an NCAA certified sport is thru the Head Coach for that sport. Please see our staff directory for the most up to date information: <http://athletics.uwsp.edu/staff.aspx>

### **Q: NCAA Division III Recruiting Rules:**

A: Visit this webpage for current rules:

<https://www.ncaa.org/sites/default/files/May2016DIIIAMARecruitingBroch20160523.pdf>

### **Q: Where should I look if my sport is not on this list?**

A: Club Sports: <http://athletics.uwsp.edu/sports/2007/9/6/othersports.aspx>

UW-Stevens Point students are invited to participate in a variety of club sports. Many of these teams compete against other collegiate squads. For information on any of these teams, please check out the team's specific webpage.

Intramurals: [https://www.uwsp.edu/centers/hec/Pages/intramurals\\_Home.aspx](https://www.uwsp.edu/centers/hec/Pages/intramurals_Home.aspx)

The University of Wisconsin-Stevens Point Intramurals program is dedicated to providing students, faculty and staff of the university many opportunities for involvement in a healthy, safe and competitive environment. Activities in the Intramurals program enhance the college experience by promoting responsibility, sportsmanship and fun.

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## Counseling Center

### **Q: What can others on campus find out about my visits at the Counseling Center?**

A: Nothing that you don't choose to share with them. Counseling Center records are protected by strict confidentiality laws and UWSP Counseling Center records are maintained on a separate, encrypted server from all educational records. They cannot be accessed by anyone who does not specifically work in the Counseling Center and they are not part of any transcript. Except in extraordinarily dangerous circumstances, Counseling Center staff cannot discuss your condition with anyone, or even acknowledge that they work with you, without your written permission.

### **Q: What services do you offer?**

A: The Counseling Center provides individual and group psychotherapy to enrolled students. We act as consultants for any campus community member wishing to discuss a complicated situation with a professional. We provide emergency crisis care during our business hours, and we conduct education and prevention programming focused on mental health throughout the year.

### **Q: Can you explain the waitlist?**

A: The Counseling Center is one of the most heavily-utilized student services on campus. Near the middle and end of each semester, our demand can exceed our resources for meeting it. We work exhaustively to keep a person's wait for services short, reallocating time wherever we can to address the demand and discussing the nature of the waitlist almost daily. At peak times, students are commonly offered appointments within two weeks of their call, which is highly

similar to what local private practitioners are able to offer. Students with severely restrictive schedules experience the longest waits.

**Q: Are there costs involved in getting help at the Counseling Center?**

A: No. Psychological care at the Counseling Center is covered by student services fees. You will not be charged for any therapy visits.

**Q: Is there a session limit?**

A: Yes. For reasons related to demand and our strong desire to keep initial waits as short as possible, the Counseling Center had to implement a session limit several years ago. Students are able to be seen for up to 20 individual visits over the course of their degree. Though concerning to some, 20 sessions is a great deal of individual psychological care and frequently takes multiple semesters of regular meetings to reach. Few people approach the session limit, and those that do have options for continuing their care here. Group therapy does not count towards the session limit in our policies and can sometimes be an appropriate way to continue getting one's needs met when session limits become an issue.

**Q: Do you do Psychological assessments for things like ADHD or Learning Disabilities?**

A: Psychologists at the Counseling Center do have the expertise to administer and interpret these tests and the materials to do so. However, our ability to offer them is severely limited by the demand we have for clinical services. It is often necessary to refer students to outside providers for formal neuropsychological assessments. Contact our office if you have questions about assessments or how to best obtain a thorough assessment.

**Q: Do you employ any students?**

A: No. Our clinical staff consists entirely of experienced, licensed, mental health professionals and we do not operate a training program. We do not employ students in support roles either, so no student can access Counseling Center records about anybody, past or present.

**Q: Could a member of your staff give a presentation to my group on campus?**

A: Yes, absolutely! Spreading awareness about mental health and training students to be capable with mental health matters is a priority for our office. Contact our office about the program you have in mind, and we will work with you to create and deliver it.

**Q: Where are you located and how can I contact you?**

A: The Counseling Center is on the 3<sup>rd</sup> floor of Delzell Hall. To speak to someone about an appointment or to consult with someone about a concerning situation, call 715-346-3553 or walk-in and talk to our reception staff.

**Q: Can you discuss my mental health with a professor or outsider if I want you to?**

A: With your written permission, Counseling Center staff can speak to others about you or communicate in writing about you. If you are wanting this, your provider will discuss your request in detail and discuss the risks and benefits of releasing the information you have in mind. If this form of disclosure is appropriate, your provider will secure your written permission, and then discuss only what was agreed to with the professor or outsider. Contact our office or your provider for additional information.

**Q: What is your role with transgender or non-binary students seeking Hormone Replacement Therapies on campus?**

A: Staff at the Counseling Center collaborate with physicians in the Health Service to offer HRT to students with diverse gender identities. Part of this process at UWSP involves a consultation with a Psychologist to discuss matters related to transition and to ensure that you are well-prepared for the medical, psychological and psychosocial challenges associated with HRT. We do not act as gatekeepers who determine who is or is not eligible, but we do work to ensure that those seeking HRT are well prepared for this form of medical care and fully able to participate in it.

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## Dean of Students (DOS)

### Q: What are the DOS five core principles?

A: The Dean of Students Office empowers all students to discover, pursue, and achieve their personal and educational goals through five core principles: Community Support, Student Advocacy, Personal Responsibility, Student Success, and Wellness.

### Q: What does the DOS do?

A: The Dean of Students Office fosters personal responsibility and student development, advocates for student issues, needs and concerns, responds to emergency and crisis situations affecting students, and represents the University to various constituencies. The DOS office handles:

- Academic concerns
- Conduct concerns
- Personal concerns
- Off-campus students
- Safe Point Project
- Sexual assault information/resources
- Student legal services
- Center for Prevention
  - o Alcohol and other drug abuse prevention

### Q: Where is DOS located and how can I contact the office?

A: Contact our office at [715-346-2611](tel:715-346-2611), [DOS@uwsp.edu](mailto:DOS@uwsp.edu) or you may visit our office in 212 Old Main.

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## Dining and Summer Conferences

### Q: How do I get a job with dining?

A: Dining is always hiring! The best part is that you can get a job before you start your first semester on campus. You can apply online by visiting the dining website: [uwsp.edu/dining](http://uwsp.edu/dining)

### Q: Am I required to have a meal plan?

A: The UWSP Housing Contract requires that all students living in traditional residence halls participate in a meal plan. This requirement excludes Hyer Hall and The Suites.

### Q: When does my meal plan begin and end?

A: Semester dining plans follow the residential halls schedule with some variation. Fall and spring semester dining plans begin on move-in day. They typically end after lunch on the last day of exams during both semesters.

**BREAKS:** Meals are not available during break periods (Thanksgiving, Winterim, Spring).

### Q: How do I change my meal plan?

A: Changes to plans can be made at the PointCard Office in the DUC during the first two weeks of each semester, as well as between semesters.

### Q: Are there any limits to my meal plan?

A: No, there is not a daily or weekly limit to your meal plan.

### Q: What happens if I do not use my meal plan?

A: A maximum of \$200 Dawg Dollars may roll over from the fall to spring semester as long as a new residential dining plan contract is signed and remains active for the entire spring semester. All Dawg Dollars must be used by the end of the spring semester and DO NOT carry over.

**Q: How do I find out my balance?**

A: Any Dining location cashier will be able to tell you. You can also see your balance through the PointCard Office website: [pointcard.uwsp.edu](http://pointcard.uwsp.edu)

**Q: How do I look at the menu before entering?**

A: There is an online menu called NetNutrition: [netnut1.uwsp.edu](http://netnut1.uwsp.edu). There are also TV screens at each location with the daily menu.

**Q: How are special/restricted diets handled?**

A: Dining and Summer Conferences has a Registered Dietitian on staff. Schedule an appointment with Becky Konkol, RDN, CD. Becky will work with you to create options that will meet your needs while dining here at UW-Stevens Point. Visits with our dietitian are at no additional cost. Contact: email [bkonkol@uwsp.edu](mailto:bkonkol@uwsp.edu) or call 715-498-9124.

**Q: How do I learn about upcoming events?**

A: Posters and TV screens display upcoming events in the residential halls and around campus. Dining and Summer Conferences also has active Facebook and Instagram accounts. Follow at: @UWSPdining.

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## Diversity and College Access (DCA)

**Q: What is the purpose of DCA?**

A: The primary mission of DCA is to improve the retention and graduation rates of underrepresented students by promoting their academic and personal growth. DCA assists in the personal development of African-American, Native American, Latina/Latino/Latinx, Asian American and Pacific Islander students, and LGBTQ+ students. Diversity and College Access supports the students' learning activities in and out of the classroom setting.

**Q: What areas make up DCA?**

A:

**1. DCA Main Office | SSC 220 | 715-346-3225 | [dca@uwsp.edu](mailto:dca@uwsp.edu)**

Work: Diversity Training, Social Justice Training, Student Retention Outreach, English For College (EFC) Pre-College Program

DCA Director: Dr. Lizette Rivera, Pronouns She, Her, Hers

DCA Retention Coordinator: Vacant

DCA Office Manager: Bridget Victorey, Pronouns She, Her, Hers

**2. Gender and Sexuality Resource Center (GSRC) | DUC 206 | 715-346-3829 | [gsrc@uwsp.edu](mailto:gsrc@uwsp.edu)**

Work: Student Retention Outreach, Networking, One-on-One Advising, Coming Out Support Group, Queer and Trans People of Color (QTPOC) Initiative, Trans Support Group

MCRC Coordinator: Alan H. Bustamante, Pronouns They, Them, Their

**3. Multicultural Resource Center (MCRC) | DUC 208 | 715-346-4791 | [mcrc@uwsp.edu](mailto:mcrc@uwsp.edu)**

Work: Student Retention Outreach, Networking, One-on-One Advising, Men of Color Initiative, Women of Color Initiative

MCRC Coordinator: Courtney Taylor, Pronouns She, Her, Hers

**4. Native American Center (NAC) | SSC 204 | 715-346-3576 | [nac@uwsp.edu](mailto:nac@uwsp.edu)**

Work: Student Retention Outreach, Networking, One-on-One Advising, Tribal Relations

NAC: Vacant

5. **TRiO Upward Bound (UB) Pre-College Program | Nelson 204 | 715-356-3337 | [upwardbound@uwsp.edu](mailto:upwardbound@uwsp.edu)**  
Work: UB works with high schools students year-round to provide pre-college guidance through online tutoring, monthly school visits, on campus workshops, and a summer residential program.  
UB Director: Judy Young, Pronouns She, Her, Hers
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## HRG-UCLCC Children's Learning Center

### **Q: Who can I contact for more information?**

A: You can call the office or visit our website for more information.

Becky Helf (Director) 715-346-4370

RoxAnne Forrest (Program Assistant) 715-346-4370

[www.uwsp.edu/childcare](http://www.uwsp.edu/childcare)

### **Q: Are you affiliated with Gesell? What is our relationship?**

A: No, the UCLCC is a separate program from Gesell. Both programs are offered on the UWSP campus. The UCLCC has a unique mission, value and philosophy encompassed within full day programming options.

### **Q: Who do you serve? What age groups of children does the UCLCC serve?**

A: Families/age groups we serve:

Families

UWSP students

UWSP faculty/staff

Community members

Age groups

6 weeks-12 years

### **Q: Where is the UCLCC located? How do we get there?**

A: In the basement of Delzell Hall. On the corner of Fremont St. & High St., enter through the doors on the west side of the building. Parking available in lot Z, 2 reserved child care stalls or any metered spot.

### **Q: How do I go about applying to work at the UCLCC?**

A: Access the application online through the UWSP childcare website [www.uwsp.edu/childcare](http://www.uwsp.edu/childcare), listed under the employment tab. Or contact administration @ 715-346-4370.

### **Q: How do I go about getting my child on the waiting list?**

A: Use the UWSP childcare website at [www.uwsp.edu/childcare](http://www.uwsp.edu/childcare), listed under the enrollment tab and click on the waiting list form. You can also submit directly to the UCLCC by email at [childcare@uwsp.edu](mailto:childcare@uwsp.edu), or by mail.

### **Q: What hours are you open? Closures?**

A: Hours of operation are 7:30 a.m. – 5:30 p.m. Monday through Friday.

Closures include: Martin L. King Jr. Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day & the day after Christmas break – approx. one week between Christmas Day & New Year's Day

Spring break week is assessed yearly via email survey with staff and families

Does not close for inclement weather unless UWSP fully closes

### **Q: What are the options for care?**

A:

- Full-time
- Part time

- Year-round, academic year
- Full or half day options

**Q: Are there financial assistance opportunities?**

A: Yes! Contact your county Health & Human Services for Wisconsin Shares eligibility. UWSP Student-Parents can apply for a Child Care Scholarship through the UCLCC website. UWSP student-parents receive a reduced rate on childcare tuition.

**Q: Can I fulfil my academic experiential learning requirement at the UCLCC?**

A: Yes! The UCLCC is a model Early Childhood Education site. They collaborate with partners throughout UWSP and the community. Contact program administration to make arrangements or stop on in.

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**Residential Living** (full FAQ page available here: <https://www.uwsp.edu/resliving/Pages/faqsPolicies/faq.aspx>; specific move-in info available here: <https://www.uwsp.edu/resliving/Pages/MOVEIN.aspx>)

**Q: What size sheets do I need (what size are the mattresses)?**

A: "Extra-long" mattresses (80") are in all of our residence halls.

**Q: Can I bring my pet lizard (cheetah, salamander, goat, etc.) with me?**

A: Sorry, your pet (fill in the blank) must stay at home when you come to school. Fish contained in a 10-gallon (or smaller) aquarium are permitted.

**Q: How should I have my mail addressed?**

A: Your mail should be addressed as:

Your Name

Your Room Number, Your Hall's Name

Your Hall's Street Address (see your hall's web page for specifics)

Stevens Point, WI 54481

For more about sending mail and packages, please [check here](#).

**Q: What size microwave/refrigerator can I bring?**

A: Microwaves must be 1500 watts or smaller in size. You may have up to 5.4 cubic feet of refrigerated space in your room; this can be one 5.4 cu. ft. fridge or a combination of two smaller ones.

**Q: Where do I park my car?**

A: During the first week of classes, you may park in Lot Q (behind Allen Center) without a permit. After the first week of classes, you must have a parking permit. Parking permits are available on a limited basis through the Parking Office (715-346-3900). You may also purchase permits on-line at [www.uwsp.edu/parking](http://www.uwsp.edu/parking).

**Q: What is the ceiling height of my room?**

A: The ceilings are between 7'8" and 7'9" in height (there are slight variations between rooms because of the texturized ceilings) for DeBot buildings (Baldwin, Burroughs, Hansen, Knutzen, Neale, Steiner, Thomson and Watson Halls). The ceilings for Allen quad buildings (Hyer, May Roach, Smith and Pray-Sims Halls) are approximately 7'3" in height.

**Q: How large is the door opening to my room?**

A: The width of the room door is 32"; height varies from room to room.

**Q: What day do the halls open?**

A: Halls open a day or two before each semester. For specific dates, please see our [department calendar](#). Because of staff training, we are unable to authorize arrivals prior to the date stated on our calendar.

**Q: Where do I do laundry?**

A: There is a full laundry in the basement of each residence halls. To utilize the machines in the laundry room, you will need [PointCASH](#) on your Point Card. Learn more about hall laundry facilities [here](#).

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**Student Health Service****Q: If I am on medications from my medical provider in another location, can I get them filled at the Student Health Service Pharmacy?**

A: The pharmacy at Student Health Service will be happy to fill prescriptions issued by “outside” or “hometown” providers if they meet the following conditions:

1. The medication must already be available on our formulary. (We cannot provide “special orders” for non-formulary medications.)
2. We can only accept written, faxed, mailed or phoned-in prescriptions from your provider’s office. No electronic prescriptions (E-Rxs) are accepted.
3. We may be able to transfer your prescription from your regular pharmacy (*mail-order pharmacies are excluded*). The easiest way to request a transfer from a non-mail-order pharmacy is to show our pharmacist the prescription label from your old container (if available), or at minimum, provide him with the name and phone number of the pharmacy you wish to have your prescription transferred from.  
*\*Since our pharmacy is not in operation during recesses (Summer, Winter, and Spring break), freshly issued prescriptions from your provider’s office are preferred in order to avoid circumstances that might leave you unable to fill your prescriptions at other “outside” pharmacies during those time-frames.\**

The cost of the medication will be billed to the student's account and the student is responsible for payment. This cost can then be submitted by the student to his/her health insurance company if desired. Most prescriptions will cost the student between \$6.00 to \$12.00 for a 30-day supply, and a few dollars extra for 90-day supplies should your provider authorize this amount.

**Q: Do I have to pay to be seen for a medical or mental health appointment?**

A: No, you can have unlimited outpatient visits to see a clinician for a physical, illness, injury or other concern at no cost. Acute care labs and medications are often provided at no or low cost. All medical and mental health visits are confidential.

**Q: Can I get my allergy shots at the Student Health Service clinic?**

A: Yes, in cooperation with your allergist, allergy shots are administered by a nurse for a small fee.

**Q: Is the clinic a walk-in clinic or do I need to schedule an appointment to be seen?**

A: Appointments are encouraged and can be made by calling (715) 346-4646 from 7:45 a.m. - 4:30 p.m. Monday – Friday.

There are some services available as walk in services: These include:

1. Walk-In Nurse Cold Clinic for cold symptoms
2. Urinary Tract Infection visits for established patients
3. Walk In STI testing on Thursdays from 11-1 during Fall and Spring semesters

**Q: What are the clinic and pharmacy hours?**

A: Clinic hours are Monday-Friday 7:45 a.m. - 4:30 p.m. all year and pharmacy hours are Monday-Friday, 9 a.m.-12 p.m. and 1-5 p.m., during Fall and Spring semesters only. Basic prescribed medications are available through an on-site dispensary during winter and summer breaks when the pharmacy is closed. Student Health Service is closed on weekends and legal holidays.

**Q: What services are offered at the Student Health Service Clinic?**

A: Student Health Service provides primary care to all currently enrolled UWSP students as well as accessible pharmacy, laboratory, mental health care, allergy injections, dietary and physical therapy services within one integrated clinic.

**Q: Do I need health insurance to use Student Health Service?**

A: Student Health Service does not bill health insurance and most services are provided free of charge through segregated fees paid by the student each semester. However, health insurance is recommended for services sought elsewhere such as specialist referrals, urgent care or Emergency Department care, hospitalization, ambulance transport as well as specialty medications, and x-rays.

**Q: What is available at Student Health Service but NOT fully covered by the pre-paid segregated fee (additional charges may result):**

- A:
- Vaccinations are charged at the cost of the vaccine
  - Specialty laboratory tests performed at the Student Health lab (basic panels, flu tests)
  - Medications taken on an ongoing basis (available based on pharmacy inventory, provided at low cost)
  - Radiology (X-ray, ultrasound) – these services can be ordered by Student Health to be done at local providers, with charges per your insurance policy’s coverage and reimbursement at that provider

Services **NOT** covered at all by the pre-paid fee for Student Health Service:

- Hospitalization and specialist visits at community clinics
- Emergency room or urgent care visits
- Specialty laboratory tests performed by an outside laboratory
- Medication obtained at community commercial pharmacies
- Complex wound care or surgical procedures

Students are strongly encouraged to obtain supplemental health insurance to cover such services as emergency and hospital care, specialist care, and ambulance transport.

**Q: Who is eligible to use the services at Student Health Service?**

A: Any UWSP students enrolled in the current semester taking at least one credit hour. Online classes do not count toward enrollment as they do not contribute to segregated fees which fund the clinic.

**Q: I am sick and need an appointment, who do I call?**

A: Student Health Service at 715-346-4646.

**Q: Does Student Health Service pay if I am sent to an urgent care clinic or Emergency Room?**

A: No, you are responsible for all costs for care obtained at outside facilities.

**Q: My son/daughter is sick and needs an appointment. What can I do?**

A: Have them call 715-346-4646 during business hours to set up an appointment. The patient needs to make the appointment themselves to maintain confidentiality and ensure that all necessary information is obtained.

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## University Centers

**Q: What are the University Centers?**

A: **Three buildings. 23 programs. Countless out-of-class experiences. Your University Centers are the hub of student life.**

Your University Centers bring the places, programs and people of the UW-Stevens Point campus together. We're based in the three largest student activity buildings on campus—the Dreyfus University Center (DUC), the Allen Center and the

Health Enhancement Center (HEC)—and we provide students and our community with unique, enriching engagement and entertainment opportunities beyond the classroom, inspiring a lifetime of learning, growth and success.

Just some of our programs and services include:

- Campus Activities and Student Engagement (CASE)
- Campus Reservations
- Fitness and Recreation Programs
- PointCard Office
- University Centers Student Employment
- University Information and Tickets
- University Store and Text Rental

As the University Centers, we help you get out of the classroom and into all that makes student life so amazing here at UWSP.

**Get involved. Make an impact. Be a Pointer. Find out more at [www.uwsp.edu/centers](http://www.uwsp.edu/centers).**

**Q: What's all included in Campus Activities and Student Engagement (CASE)?**

**A: Educate. Experience. Explore. Entertain. Employ.**

Campus Activities and Student Engagement (CASE) provides UWSP students with leadership and involvement resources and opportunities to fulfill the five “Es” throughout their collegiate career. From finding the perfect part-time job and volunteering your time and talent, to attending concerts, movies and more put on by our student-run Centertainment Productions, or just grabbing the perfect cup of coffee at our Basement Brewhaus, CASE makes it easy to carve out your own unique Pointer life.

When you think CASE, think these opportunities:

- Basement Brewhaus
- Centertainment Productions
- Greek life
- Leadership
- Student employment
- Student organizations
- The Cupboard (on-campus food pantry)
- Volunteerism

**Learn more about CASE and how you can get involved and engaged—[www.uwsp.edu/centers/case](http://www.uwsp.edu/centers/case).**

**Q: What's all included in Fitness and Recreation Programs?**

**A: Get your fitness and recreation on.**

Through Fitness and Recreation Programs at UWSP, we offer students plenty of choices to have fun, get out and be active. Find your perfect fitness and recreation fit:

- Aquatics Center
- Cardio Center
- Climbing Wall
- Club Sports
- Group Fitness
- Intramurals
- Open Recreation
- Outdoor Rentals

- Strength Fitness Center

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**Get active on campus—the choice is yours! Explore Fitness and Recreation Programs and other opportunities to help you live your best Pointer life at [www.uwsp.edu/centers](http://www.uwsp.edu/centers).**

**Q: What do I need to know about the University Store and Text Rental?**

**A: Our University Store and Text Rental has you covered. Your one-stop for student life essentials—including textbooks.**

Did you know that UWSP is one of the few universities nationwide offering a textbook rental program? Renting your textbooks saves you time, headaches—and most importantly—**\$1,142** each academic year! Our University Store and Text Rental is also home to all the resource materials and supplemental books you may require, as well as plenty of Pointer apparel and other items you need to live a seamless Pointer life.

**Find out more at [www.uwsp.edu/centers/store](http://www.uwsp.edu/centers/store), and shop online at <https://universitystore.uwsp.edu>.**

**Q: What other services do the University Centers offer?**

**A: Your University Centers. At your service.**

Along with everything we offer through CASE, Fitness and Recreation Programs and the University Store and Text Rental, we're also proud to provide an array of additional services critical to your student life—services like:

- **Campus Reservations**
  - o Your source for finding and reserving space in campus facilities
- **PointCard Office**
  - o Get your PointCard here, along with information on all PointCard-related accounts, like PointCash
- **Program Services**
  - o A student-operated department here to provide audio-visual support for on-campus events
- **University Centers Administration**
  - o Housed on the third floor of the DUC, you'll find access to anyone from the University Centers Marketing Team to the University Centers Director
- **University Information and Tickets**
  - o Your source for university event tickets, information, campus lost-and-found and much more

**Learn more about all of these services at [www.uwsp.edu/centers](http://www.uwsp.edu/centers).**

**Q: What are five essential things I need to know about University Information and Tickets?**

**A:**

- 1- They're the campus operator for the whole university
- 2- They serve as an information hub (centrally located in the first-floor lobby of the Dreyfus University Center), helping students and the local community with any inquiry
- 3- They complete your ticket transactions
- 4- They offer benefits to student organizations
- 5- Their staff are here to help YOU—no question is too small or “stupid” to ask

**For more information on University Information and Tickets, visit**

**[https://www.uwsp.edu/centers/shoppingservices/Pages/University\\_Tickets\\_Information/default.aspx](https://www.uwsp.edu/centers/shoppingservices/Pages/University_Tickets_Information/default.aspx).**

**Q: What exactly is my PointCard for?**

**A:** Administered by the PointCard Office, conveniently located on the third floor of the Dreyfus University Center, there are many perks your PointCard has to offer that many students don't realize. As your student ID, your PointCard is your ticket for free admission to most on-campus events. It also provides discounts on purchases at participating businesses, doubles as your free city bus pass, and holds your on-campus gym memberships (plus free group fitness classes!).

Along with everything above, your PointCard also holds three important accounts:

1. All meal plans (Swipes and Dawg Dollars)
2. PointCash
3. An option through U.S. Bank to function as a debit or credit card

To learn more about all your PointCard can do for you, check out this UWSP blog post: <http://blog.uwsp.edu/blog/2018/02/12/get-the-latest-scoop-on-your-pointcard/> or visit <https://www.uwsp.edu/centers/shoppingservices/Pages/pointcard/default.aspx>.

**Q: How do I reserve a space on campus through Campus Reservations?**

A: Reservations can be made by submitting an online request at <http://campusreservations.uwsp.edu/>. Our Campus Reservations office is responsible for facilitating space in campus facilities for student organizations, faculty and staff and community groups. The purpose of the facilities at UW-Stevens Point facilities primarily support the educational and strategic goals of the university. Priority consideration is given to programs offered by and intended for the campus community. However, as a public institution, we also seek to be accessible to the general public. To the extent that space is available, we welcome community members, organizations and groups to utilize designated space in select campus facilities.

We invite you to learn more at <https://www.uwsp.edu/centers/event-planning/Pages/default.aspx>.

**Q: What student employment opportunities are offered in the University Centers?**

A: **Get career-ready. Work with us in the University Centers.**

We're proud to be one of the largest employers of students on campus, and offer a [range of awesome job opportunities](#), from event programming and building managers to group fitness instructors, graphic designers and much more. Working in the University Centers provides a unique opportunity to get involved and gain important life experiences that help you boost your skills, build your portfolio and become career-ready. University Centers student employees have the freedom to learn and grow, while working alongside professional staff who provide mentorship and guidance when you need it.

**Have a great work ethic? Want to increase your marketability and be part of something bigger? Check out our open positions and apply today at <https://campus.uwsp.edu/sites/centers/employment>.**

**Q: What important University Centers contacts should I be aware of?**

- A:
- **Aquatics Center:** 715-346-2598 | [aquatics.centers@uwsp.edu](mailto:aquatics.centers@uwsp.edu)
  - **Basement Brewhaus:** 715-346-4949 | [brewhaus@uwsp.edu](mailto:brewhaus@uwsp.edu)
  - **CASE front desk:** 715-346-4700 | [case@uwsp.edu](mailto:case@uwsp.edu)
  - **Cardio Center front desk:** 715-346-4711 | [cardio.center@uwsp.edu](mailto:cardio.center@uwsp.edu)
  - **Climbing Wall:** 715-346-2501 | [uc.recreation@uwsp.edu](mailto:uc.recreation@uwsp.edu)
  - **Club Sports:** 715-346-4763 | [uc.club.sports@uwsp.edu](mailto:uc.club.sports@uwsp.edu)
  - **Intramurals and Outdoor Rentals:** 715-346-4441 | [intramurals@uwsp.edu](mailto:intramurals@uwsp.edu)
  - **PointCard Office:** 715-346-2012 | [point.card.office@uwsp.edu](mailto:point.card.office@uwsp.edu)
  - **Strength Fitness Center front desk:** 715-346-4165 | [strengthandfitnesscenter@uwsp.edu](mailto:strengthandfitnesscenter@uwsp.edu)
  - **University Centers Administration front desk:** 715-346-3201 | [ucadminfrontdesk@uwsp.edu](mailto:ucadminfrontdesk@uwsp.edu)
  - **University Information and Tickets:** 715-346-4100 | [tickets@uwsp.edu](mailto:tickets@uwsp.edu)
  - **University Store and Text Rental:** 715-346-3431 | [university.store@uwsp.edu](mailto:university.store@uwsp.edu)

Please note, this list isn't all-encompassing. For a complete list of University Centers units and contact information, visit [www.uwsp.edu/centers](http://www.uwsp.edu/centers).