

# Connect With What Matters



  
mobilityworks®  
*be there*



## Being there makes a difference

It could be a simple trip to the mall, a ride to the movies or just a visit to a friend's home. The little things in life can make a big difference. It's why MobilityWorks has been helping people connect with who and what matters most since 1997.

Our clients have unique needs so we treat each of them as individuals. First of all, we listen. Then, we work together to find the best solution. Lastly, we custom fit clients with precisely the right wheelchair accessible solution. Rest assured that our relationship doesn't end there. We stay connected so you remain completely satisfied.

MobilityWorks has more than 90 locations across the country with the largest selection of accessible vehicles and adaptive solutions:

- Minivans and full-size vans
- SUVs and trucks
- Wheelchair lifts and scooter lifts
- Turning and transfer seats
- Hand controls
- Wheelchair securement and docking systems







## The largest selection: It's how MobilityWorks helps you find the right solution

With the largest selection of lowered-floor conversions and full-size accessible vans in the U.S., we offer you vehicle options and much more:

- A full rental fleet with daily, weekly and long-term availability
- Chrysler, Dodge, Ford, Honda and Toyota converted vehicles
- Installation and maintenance of custom seating, scooter lifts and driving aids
- National Mobility Equipment Dealers Association (NMEDA) certified technicians who regularly are retrained and recertified to install and maintain adaptive equipment
- Financing options to fit your personal needs
- CertifiedWorks, ProtectionWorks™ and TradeWorks programs

To ensure your safety and peace of mind, we provide 24/7 emergency support; and we have a roadside assistance program, ProtectionWorks. Our service facilities perform all mobility repairs and routine vehicle maintenance. We also offer all major brands of lifts and controls to meet any physical need or vehicle requirement.

From California to New York, you can expect exceptional customer service from caring and compassionate professionals. MobilityWorks is consistently rated as one of the highest scoring dealers in the country for customer satisfaction. We've been recognized year after year for outstanding performance by several leading manufacturers and industry organizations.







## Listening is our policy: Mobility Consultations

Buying any vehicle is a big decision. Clients are often anxious and uncertain. We understand. It's why MobilityWorks believes in face-to-face, personalized consultations with an emphasis on listening. It's the only way to find the best mobility solution to fit your physical capabilities, lifestyle and travel needs.

Whether you're ready to buy a vehicle now or considering the possibility, our personalized assessments are always free. Our Certified Mobility Consultants will take all the time necessary to evaluate your needs and recommend the best options for you and your family. This includes a complete needs analysis and an explanation of all the financing options that fit within your budget.





## At your service: Equipment installation and maintenance

Your vehicle helps you stay connected, so MobilityWorks locations offer a full line of adaptive equipment installation and repair, as well as routine maintenance for your accessible vehicle. We can take care of almost any mobility-related repair on a vehicle and have access to parts from every major conversion and equipment manufacturer in the industry. Call ahead so our parts department can have your parts ordered and delivered before your scheduled visit.

We offer the largest selection of mechanical and electronic driving equipment. Our highly trained technicians follow strict guidelines for quality assurance and are capable of installing the most sophisticated driving controls.

While you wait for your vehicle, our entire staff will make sure you're comfortable and at ease. Our goal is to have your vehicle and equipment operating at its best so you can be there.





## Quality pre-owned vehicles: CertifiedWorks

To provide you with even more options, we created CertifiedWorks, a pre-owned vehicle program. These quality vans not only come with a lower price tag, but they also include the remaining balance of the factory warranty. A multi-point pre-certification inspection is completed prior to the conversion installation at the factory. Your brand new conversion package includes a 3-year, 36,000-mile warranty and one free year of ProtectionWorks roadside assistance.

## A valuable option: TradeWorks

Our TradeWorks trade-in program is another economical option. We'll do a free appraisal of your current vehicle and we accept all makes and models on trade. You can test drive your new vehicle for 24 hours free of charge. All vehicles come with one free year of ProtectionWorks roadside assistance.

## There for you: ProtectionWorks

With MobilityWorks, you're never alone. ProtectionWorks roadside assistance is always nearby with towing and wheelchair accessible transportation. You're covered by 35,000 tow providers and transport operators throughout North America. Program coverage includes towing assistance (up to 100 miles), wheelchair passenger transport (up to 25 miles), battery service, lost key/locked-out assistance, winching/vehicle extraction, wheelchair lift and ramp service, and wheelchair or scooter assistance.







## An honor: Serving our veterans

MobilityWorks considers it a privilege to help our nation's veterans. In the last decade alone, we've assisted thousands of veterans obtain accessible vehicles, scooter lifts and adaptive driving equipment.

If you're a veteran, and whether or not you were injured while in the service, MobilityWorks will help you get the necessary forms to follow the proper procedures required of the Veterans Administration to obtain a vehicle. We also will work with you and your local VA to resolve any issues.

MobilityWorks also partners with conversion manufacturers and other industry suppliers who provide discounts and rebates to veterans. Because we work so closely with the veterans' community, we may be aware of additional assistance. Ask your Certified Mobility Consultant for details.





### **Another option: Rentals**

One of the comments we hear most often from new clients is, “I wish I had known about you sooner.” We offer rentals as a way to determine if buying a vehicle is the right decision. We also make rentals available to help you with occasional transportation needs, should you decide not to buy a vehicle. You can rent a vehicle for a day, a weekend or longer.

To ensure your peace of mind, our rentals are maintained to the highest industry standards. When you pick up your rental, we make sure you have the confidence to operate it properly. Our rental coordinators will explain and demonstrate the ramp operation and securement procedures. In most cases, you’ll be provided with an automated, side-entry, lowered-floor minivan with a fold-out ramp. If you prefer a rear-entry minivan with a wheelchair ramp, they are available at many of our locations.

Call today to make a reservation at 1.877.275.4915. Reservations also can be requested online at [www.MobilityWorks.com](http://www.MobilityWorks.com).





  
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