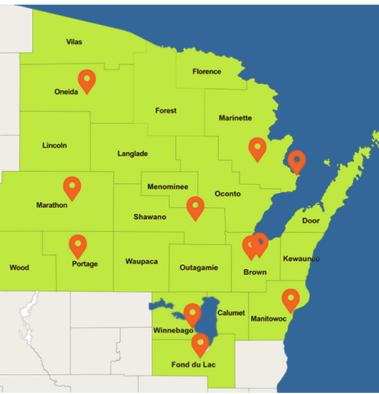
Lakeland Care is a nonprofit organization that is member-centered and mission driven. The Family Care Program is designed to help eligible elders and adults with disabilities live independently at home or in their community. Our members partner with care teams and local providers to get the support and services they need to achieve their goals. You may choose to self-direct most services, and invite family members or others to be part of your care team.



## **LOCATIONS & SERVICE AREA**





www.lakelandcareinc.com



1-877-227-3335 TTY: 711



info@lakelandcareinc.com

Lakeland Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

© 2021 Lakeland Care, Inc. DHS Approved 1/25/21



Services and supports to help eligible elders and adults with disabilities live independently.





# Who can become a member of the Family Care Program:

- An adult (age 18 or older) with a physical disability, developmental or intellectual disability, or be age 65 or older
- Financially eligible for Medicaid
- Have care needs that meet eligibility as determined by the State of Wisconsin

#### How to become a member?

Contact your local Aging and Disability Resource Center (ADRC). The ADRC will talk with you about your needs, the options that meet those needs, and eligibility requirements to enroll in the Family Care Program. Membership is voluntary.

#### **Benefits and Services**



Care Management Services



Personal Care (bathing, dressing, etc.)



Transportation



Meal Prep



Managing Money



Medical Equipment and Supplies



Therapy Services



Home Health Services



Outpatient Mental Health Services



Nursing Home Care



Supportive Home Care

#### **Your Choice of Providers**

When you enroll with Lakeland Care, you will have access to an extensive network of providers so you have choices for the services you need. You may also choose to direct your own services through Self-Directed Supports.

### **Working with a Care Team**

When you become a member of the Family Care Program, you will work with a team of professionals from Lakeland Care. This is your care team and it includes YOU and:

- Anyone you want to be involved, including family or friends;
- A Registered Nurse and Care Manager from Lakeland Care:
- Other professionals who may be involved depending on your needs.

Your Care Team will work with you to:

- Identify your strengths, supports, needs and preferences.
- Develop a care plan that includes the help you need.
- Ensure that the services Family Care provides meet your needs and are cost-effective.
- Make sure the services in your plan are provided to you.
- Make sure your care plan continues to work for you.

