

Circles of Life 2021

Frequently Asked Questions

Refunds: Will I receive a refund if I paid the \$75 registration fee?

For those families and students who registered and paid their \$75 fee, you will receive a refund in the next month from UW Stevens Point. No request or form is required. If your child's CLTS county waiver agency paid for your registration, they will receive the refund. If you do not receive a refund by **May 15**, please contact uwspce-conf@uwsp.edu.

Will sessions be recorded, and can I view them after the conference?

Yes! Some editing will need to be done on the recordings, but they should be posted no later than Friday, May 21 on the Circles of Life Conference portal. They will be available through August 2021. You will be able to access the recordings on the conference portal. Please note that there are a few sessions that we do not have permission to record.

Will the sessions be recorded in English or Spanish or both?

The sessions will be recorded and available on the conference portal in English only.

Can I earn Continuing Education credit for watching the recorded sessions?

Participation in the live sessions is required to obtain CEHs (Continuing Education Hours). Attendance in the live sessions will be recorded.

How will I get proof of CEHs (Continuing Education Hours)?

A link emailed to you on Friday, May 7 will allow you to receive your printable, personalized CEH form. This link will be active through Friday, May 14 and will also be accessible on conference portal. Continuing Education Hours are endorsed by UW-Stevens Point Department of Sociology for a maximum of 6.0 CEHs.

My child(ren) attended Gathering of Youth in the past. Is something like this available at the virtual conference?

Gathering of Youth will look different this year. We will offer youth the opportunity to participate in all regular sessions. We will also be partnering with the Autism Society of Greater Wisconsin for a Teen Hang Out. See the conference portal for the Zoom link to the Teen Hangout. If you are interested in helping to plan our 2022 program, contact Allison Lourash at allison@lourash.com.

Are there some breakout sessions that are recommended for teens/transition programs?

Teens and transition programs are welcome to join any and all sessions that interest them! All presenters have indicated that their sessions are “teen friendly/teen appropriate.”

Do I need to register my child(ren) separately if they want to participate in SibShop?

Yes. Space was limited and the registration deadline was April 26, 2021.

What kind of equipment will I need to participate in the conference?

Registrants are responsible for ensuring they have the [minimum computer standards](#) for participating in the virtual conference via Zoom. Zoom works best with Chrome or Firefox.

What if I have technical trouble during the conference? Who Should I Call or Email?

UWSP, Family Voices of Wisconsin, and/or the Conference is not responsible for registrant technological issues, including, but not limited to, inadequate bandwidth and/or registrant equipment malfunction; however, if you have any concerns, please email uwspce-conf@uwsp.edu during the conference. We will do the best we can to get back to you as soon as possible.

UWSP staff are still working from home, so email is better than calling us. If you do not have email access, please call 715.346.4069 and leave a message. We will do our best to return your call as soon as possible.

Does it matter which internet browser I use when connecting to the conference?

Zoom works best with Firefox or Chrome. Please use one of these two internet browsers to access the conference portal.

Spanish Language Interpreters:

Which sessions will have interpreters? How do I access the interpreters?

The conference has hired Spanish interpreters to be available for 2 sessions per block (A through E) – see the listing below. All general sessions, including the Keynote, will have Spanish interpreters available. In your meeting/webinar controls, click **Interpretation**. You will hear the Spanish interpreter at 80% volume and will still be able to hear the English at 20% volume.

The following sessions will have a language interpreter as part of your session to speak in Spanish:

A3 Deciding Together	A5 The IEP Checklist
B7 Family Conversations	B11 Understanding Special Education
C13 Developing Employment Prep	C16 Helping Coord Wishes
D19 Dating	D22 Identity Theft
E23 Build Your Bridge	E28 Therapeutic Foods

**If you have questions about how to hear the Spanish Interpreters, please contact Diana at ALAS at diana@alianzalatinawi.org or see Zoom’s technical support video at [Language interpretation in meetings and webinars – Zoom Help Center](https://support.zoom.us/hc/en-us/articles/360034919791-Language-interpretation-in-meetings-and-webinars) - support.zoom.us/hc/en-us/articles/360034919791-Language-interpretation-in-meetings-and-webinars

I am attending a session, but there aren’t any handouts. What do I do?

UWSP is posting session handouts as soon as they receive them from the presenters. We make every effort to obtain these materials well in advance of the conference. Despite our efforts, not all presenters have given us their materials in advance of the session – or, they may not want to have their presentation available for download.

We will work hard to make sure any materials we receive are posted to the conference portal as soon as possible. Please remember to “refresh” the conference website throughout the day. We will be constantly updating the website. All you will need to do is “refresh” your page to see the changes! If handouts are not available before your session, come back to the website later and they may be available for downloading and printing.

How can I give feedback to the presenters and/or the conference planning committee?

Make sure your voice is heard! A link to evaluate the overall conference, as well as the individual breakout sessions you attended, will be emailed to all conference registrants on **Friday, May 7**. This link will be active through Friday, May 14 and will also be accessible on the conference portal.