

A Selection of Volunteer Management Resources

Professional Organizations for Volunteer Managers

AL!VE – Association for Leaders in Volunteer Engagement

<http://www.volunteeralive.org/>

This is a national organization offering, among other things, webinars on a range of volunteer management topics.

National Association of Volunteer Programs in Local Governments.

<https://www.navplg.org/>

NAVPLG is the leading national association of directors, managers, and administrators of volunteer programs in city, county and other local governments. Their purpose is to strengthen volunteer programs through leadership, education, advocacy, networking and information exchange.

American Association of Museum Volunteers

<http://www.aamv.org/>

The American Association for Museum Volunteers (AAMV) is a national association dedicated to the paid and unpaid staff members who work together in all categories of museums, large and small. AAMV provides information and services to individuals, groups, and museums that seek to start or improve their museum volunteer program. Though it is for museums, there are enough parallels between museums and other non-profit, public facing organizations that their resources are quite helpful to all kinds of volunteer programs.

Wisconsin Volunteer Coordinators Association

<https://www.wvcasite.com/>

The Wisconsin Volunteer Coordinators Association is a statewide professional organization advocating for coordinators of volunteer services through support, resources and educational development. WVCA was founded in 1969, and is designed to serve as a positive force in the promotion of volunteerism, leadership and volunteer management. **Membership is free!**

Minnesota Association for Volunteer Administration

<https://www.mavanetwork.org/>

While MAVA strives to be the premier statewide organization for leaders of volunteers in Minnesota, they have a lot to offer to folks in Wisconsin and elsewhere. They host workshops & conferences, conduct research, publish reports, advocate for volunteerism and volunteer administration. The website offers a trove of resources, some free and some for a fee.

Books

Campbell, K.N. & Ellis, S. (2004). *The (Help!) I-Don't-Have-Enough-Time Guide to Volunteer Management*. Energize, Inc.

Connors, T.D. (Ed.). (1995). *The Volunteer Management Handbook*. New York, NY: Wiley and Sons.

Ellis, Susan J. (2002). *The Volunteer Recruitment (and membership development) book, Third Edition*. Philadelphia, PA: Energize, Inc.

Ellis, Susan J. (2010). *From the Top Down, The Executive Role in Successful Volunteer Involvement, Third Edition*. Philadelphia, PA: Energize, Inc.

Seel, Keith (Ed.). (2016). *Volunteer Administration: Professional Practice, Third Edition*. Toronto, Ontario: LexisNexis Canada.

Websites

Council for Certification in Volunteer Administration

<http://cvacert.org/>

Professional certification signals a commitment to excellence. It confirms that individuals have the knowledge needed to competently attract, onboard and support volunteers. Certification promotes personal confidence, and helps employers hire, verify and reward relevant expertise.

Energize, Inc.

<https://energizeinc.com/>

This great website is a clearinghouse of information, including a library, e-bookstore, links to other websites, listing of professional organizations, articles, and more related to volunteer management.

Volunteer Canada

<https://volunteer.ca/>

See what our neighbors to the north do. Volunteer Canada works to increase and support volunteerism and civic participation. Their programs, research, training, tools, resources and national initiatives provide leadership on issues and trends in Canada's volunteer landscape. Good information on their website on an array of volunteerism topics.

Nonprofit Risk Management Center

<http://www.nonprofitrisk.org/>

Risk Management is often an uncomfortable topic for non-profits, especially those that are all volunteer, yet it is important. The NRMC offers webinars and consulting services for a fee, to non-profit organization.

Points of Light Foundation

<http://www.pointsoflight.org/>

A vast organization offering many things, including volunteer recruiting, training for volunteer managers, research reports on volunteerism and civic engagement.

Websites, continued

UW Extension

<https://fyi.extension.wisc.edu/programdevelopment/logic-models/>

If you want to learn about logic models, and use them for planning volunteer training, here is one place to start.

USA Volunteer Water Monitoring Network

<http://volunteermonitoring.org/>

Numerous resources are available through this website, and the guide to growing programs page in particular is rich with material for coordinators of volunteer monitoring programs.

Other:

The National Association of Counties. *Volunteer Toolbox, Second Edition*. Free Download:

https://www.navplg.org/volunteer_toolbox.php

Carey Nieuwhof Leadership Podcast, Episode 60

<https://careynieuwhof.com/episode60/>

In this episode, Carey Nieuwhof interviews Sue Miller on “The Key to Attracting and Engaging Amazing Volunteers.” This podcast comes from a faith perspective (faith-related volunteerism is the largest sector of volunteerism in U.S.), yet is applicable broadly beyond the faith community.

Idealware and techsoup global: *A Consumers Guide to Software for Volunteer Management, May 2011*.

<https://www.techsoup.org/support/articles-and-how-tos/consumers-guide-to-software-volunteer-management> (accessed November 19, 2019)

Herron, Elizabeth, Linda Green and Kris Stepenuck

Volunteer Water Monitoring Network Website *Factsheet VIII: Volunteer Management and Support*

http://blog.uvm.edu/kstepenu/files/2016/11/VolunteerManagement_VIII.pdf

Joylin, Lisa. (2018) *Engaging Volunteers from Diverse and Immigrant Communities: 8 Strategies for Creating a More Inclusive Volunteer Program*.

Minnesota Association for Volunteer Administration (MAVA) Available at MAVA website for a fee:

https://www.mavanetwork.org/content.aspx?page_id=581&club_id=286912&item_id=2269