SERVICE ADDRESS	ACCOUNT N	DUE DATE	
CUSTOMER NAME STREET ADDRESS	52-0000000-0 STATEMENT NUMBER STATEMENT DATE		12/13/2016
CITY, ST ZIP CODE			AMOUNT DUE
	555555511	11/22/2016	\$145.67



DAILY AVERAGES	Last Year	This Year
Temperature	46° F	48° F
Electricity kWh	19.5	23.8
Electricity Cost	\$2.67	\$3.27

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	46° F	48° F
Gas Therms	2.1	2.0
Gas Cost	\$1.69	\$1.76

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$145.67
Natural Gas Service	10/23/16 - 11/21/16	58 therms	\$50.94
Electricity Service	10/23/16 - 11/21/16	691 kWh	\$94.73

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Previous Balance	As of 10/23	\$121.19
Payment Received	Auto Pay 11/14	-\$121.19 CR
Balance Forward		\$0.00
Current Charges		\$145.67
Amount Due		\$145.67

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	12/13/2016	\$145.67	Automated Bank Payment
			DECEMBER

Your bill is paid through an automated bank payment plan.

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				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

լովիկուիցիվոյդկկիկիկիկին Որոկիհիկինկին իր **CUSTOMER NAME**

STREET ADDRESS CITY, ST ZIP CODE

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XCEL ENERGY P.O. BOX 9477

MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-0000	52-0000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	555555511	11/22/2016	\$145.67

200

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 12/28/16

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 666666611

METER READING INFORMATION				
METER 1234567	Read Dates: 10/23/16 - 11/21/16 (29 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	80912 Actual	80221 Actual	691 kWh	

524 Heating Degree Days

Have a question?

Use Facebook and Twitter to let us know 24/7.

ELECTRICITY CHARGES	DATE. D	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Winter	691 kWh	\$0.110900	\$76.63
Subtotal			\$90.63
WI Low Income Assist		3.00%	\$2.72
County Tax		0.50%	\$0.13
State Tax		5.00%	\$1.25
Total			\$94.73

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 12/28/16

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER**: 777777711

METER READING INFORMATION				
METER 123123	Read Dates: 10/23/16 - 11/21/16 (29 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	9476 Actual	9427 Actual	49 ccf	

524 Heating Degree Days

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	49 ccf	x 1.113000	54.53 ccf
Heat Content Adjustment	54.53 ccf	x 1.055400	58 therms

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Pop quiz

Setting your refrigerator's temperature between 34 and 37 degrees, and your freezer at ______degrees, can save you energy and money. Plus, these temperatures are the safest for food storage.

A: -5 B: 0 C: 5 D: 10

J HOWSUA

SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		12/13/2016
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555511	11/22/2016	\$145.67

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NATURAL GAS CHARGES	RATE: Residential Service		
DESCRIPTION	USAGE UNITS RATE		CHARGE
Customer Charge			\$12.25
Distribution Charge	58 therms	\$0.248000	\$14.38
Gas Supply Charge	58 therms	\$0.408276	\$23.68
Subtotal			\$50.31
County Tax		0.50%	\$0.06
State Tax		5.00%	\$0.57
Total			\$50.94

Quick Tip: 120 Degrees

Lowering the temperature of your hot water heater to 120 degrees Fahrenheit is an easy way to save energy and money.

Be aware of scams

If someone calls threatening to turn off your power due to an unpaid balance and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. You may also be approached by people claiming to be with Xcel Energy and needing to do work in your home. Ask for Xcel Energy identification, and please, check with us if you're still not sure. Call us anytime at 800.895.4999. Don't let imposters steal your money.

BILL PAYMENT: It is important that you check the name on the front of the bill. If the name is not that of the person or business responsible for payment, contact our Customer Contact Center at 1-800-895-4999. You may mail your payment to us in the return envelope provided, pay at any of our authorized pay stations or sign up for our Auto Pay Plan. Please call our Customer Contact Center for details.

CONSERVATION EFFORT: Energy conservation information and assistance is available for evaluating energy consumption. Your usage and Degree Day information for the previous 12 months are available upon request. Company representatives are also available to help answer your questions about home energy use. Please call our Customer Contact Center at 1-800-895-4999 for assistance.

ELECTRONIC CHECK CONVERSION: When you pay your bill by check, you authorize Xcel Energy to make a one-time electronic debit from your checking account for the amount of your check on the day we receive your check. Your paper check will be destroyed. There are no fees attached to this electronic processing. If you have questions or would prefer not to participate in the electronic debit process, please call 1-800-895-4999.

ESTIMATED BILLS: Bad weather, lack of access to meters, emergencies or other unusual circumstances, sometimes prevent us from obtaining an actual reading. In these cases, your usage is estimated based on your previous usage, weather data and the length of the billing period. Whenever this happens, that bill is marked "Estimate." The next actual reading will adjust for any high or low estimated billings. Once we read your meter, you pay only for the actual energy used.

GOVERNING REGULATORY AGENCIES: As a public utility, our rates and rules under which we operate are regulated by the Public Service Commissions of Wisconsin and Michigan and are available for mediation. You may contact them at:

PSCW MPSC

610 N. Whitney Way
P. O. Box 7854
Madison, WI 53707-7854
1-800-225-7729
P. O. Box 30221
Lansing, MI 48909
In state: 1-800-292-9555

Outside Michigan: 1-517-241-6180

IMPORTANT CUSTOMER INFORMATION: The lower portion of this bill contains the itemization of your billing. If you have a question or complaint about this bill, please call our Customer Contact Center at 1-800-895-4999 prior to the due date shown on your bill. Rate schedules, explanation of rate schedules, an explanation of how to calculate the accuracy of the bill, and an explanation of the fuel cost adjustment (if any) are available and will be mailed upon request.

EXPLANATION OF TERMS AND ABBREVIATIONS ON YOUR BILL

Adjustment for Heat Content: The adjustment used to convert the measured quantity of natural gas (Ccfs) to the heat value of the gas (therms).

Ccf: 100 cubic feet – a volume measurement of natural gas use.

Customer Charge: A monthly charge for costs we incur which do not change with the amount of energy you use or the amount of demand you impose on the system. Included are costs such as metering, billing, and costs associated with connecting to the electric or gas distribution system.

Distribution Charge: The amount of gas used as measured in therms multiplied by the current rate.

Energy Charge: The amount of electricity used as measured in kilowatt-hours (kWh) multiplied by the current rate.

Fuel Cost (Credit/Charge): An adjustment to your bill based on the fluctuating cost of fuel for electrical power generation. We make no profit on these adjustments. (For Michigan customers this charge is identified as power supply cost recovery factor.)

Gas Supply Charge: This charge covers the cost of gas commodity, as well as the costs Xcel Energy pays to the interstate pipelines to deliver the gas to its system. The gas supply charge is billed on a per therm rate and the total charge varies with usage. Xcel Energy does not make any money on gas supply charges. (For Michigan customers this charge is identified as gas cost charge.)

Pressure Correction Adjustment: Adjusts for variances in the amount of natural gas measured by different types of meters due to pressure differences in the natural gas delivered to a service.

kVArh: This means kilovar hour. A kilovar hour is a measure of the lagging reactive load used for calculating the power factor of some large industrial customers.

kW: This means kilowatt. A kilowatt is a measure of electrical demand equal to 1,000 watts.

kWh: This means kilowatt-hour. It is a method to measure the amount of electricity you use. One kw equals 1,000 watts of electricity you use. One kWh equals 1,000 watts of electricity used for one hour. One kWh would light a 100 watt light bulb for 10 hours.

Therm: A measure of the heat content of natural gas equal to 100,000 British Thermal Units (Btus).

WI Low-Income Assistance Fee: A monthly charge required by the State of Wisconsin to fund public benefit programs including energy conservation, weatherization and low-income energy assistance programs. This charge is not an Xcel Energy charge.

MI Low-Income Surcharge: A monthly surcharge required by the State of Michigan to fund a heating assistance program for low income Michigan residents. This charge is not an Xcel Energy charge.

MI Energy Optimization Surcharge: A monthly surcharge required by the State of Michigan to fund the costs of offering energy efficiency programs which reduce the future costs of providing gas and electric programs to customers. This charge is not an Xcel Energy charge.

xcelenergy.com

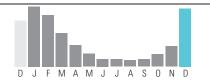


SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		01/18/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	555555509	12/27/2016	\$237.32



DAILY AVERAGES	Last Year	This Year
Temperature	32° F	24° F
Electricity kWh	22.3	23.0
Electricity Cost	\$2.93	\$3.04

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	32° F	24° F
Gas Therms	3.7	4.7
Gas Cost	\$2.87	\$3.74

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$237.32
Natural Gas Service	11/21/16 - 12/26/16	163 therms	\$130.95
Electricity Service	11/21/16 - 12/26/16	805 kWh	\$106.37

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Previous Balance	As of 11/21	\$145.67
Payment Received	Auto Pay 12/13	-\$145.67 CR
Balance Forward		\$0.00
Current Charges		\$237.32
Amount Due		\$237.32

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	01/18/2017	\$237.32	Automated Bank Payment
			JANUARY

Your bill is paid through an automated bank payment plan. 1 2 3 5 6 7 8 9 10 11 12 13 14 20 21 15 16 17 18 19 22 23 24 25 26 27 28 29 30 31

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STREET ADDRESS CITY, ST ZIP CODE

րակերակորկարկերկերի անկանկիր կիրուկ

XCEL ENERGY P.O. BOX 9477 MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-0000	52-0000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	555555509	12/27/2016	\$237.32

25

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 01/27/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 6666666601

METER READING INFORMATION				
METER 1234567	Read Dates: 11/21/16 - 12/26/16 (35 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	81717 Actual	80912 Actual	805 kWh	

1455 Heating Degree Days

Have a question?

Use Facebook and Twitter to let us know 24/7.

ELECTRICITY CHARGES	RATE: Ro	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Winter	805 kWh	\$0.110900	\$89.27
Subtotal			\$103.27
WI Low Income Assist		3.00%	\$3.10
Total			\$106.37

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 01/27/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 777777701

	Read Dates: 11/21/16 - 12/26/	16 (35 Days)	
CURRENT READING PREVIOUS READING USAGE			
9615 Actual	9476 Actual	139 ccf	

1455 Heating Degree Days

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	139 ccf	x 1.113000	154.70 ccf
Heat Content Adjustment	154.70 ccf	x 1 055400	163 therms



Customers save money and energy with Focus on Energy

Focus on Energy is Wisconsin utilities' statewide energy efficiency and renewable resource program funded by the state's investor-owned energy utilities and participating municipal and electric cooperative utilities. In 2015, Focus on Energy offered financial incentives and technical assistance to help eligible Wisconsin residents and businesses save energy. According to an independent evaluation of 2015 programs, Focus on Energy delivered \$3.51 in benefits to Wisconsin residents and businesses for every \$1 dollar spent, by reducing customers' energy bills, utilities' operating costs, and the emission of environmental pollutants.

For more information on how **Focus on Energy** can help you save energy, go to **www.focusonenergy.com**.

SERVICE ADDRESS	ACCOUNT N	DUE DATE	
CUSTOMER NAME STREET ADDRESS	52-00000	52-000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555509	12/27/2016	\$237.32

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NATURAL GAS CHARGES	RATE: Residential Service			
DESCRIPTION	USAGE UNITS	RATE	CHARGE	
Customer Charge			\$12.25	
Distribution Charge	163 therms	\$0.248000	\$40.42	
Gas Supply Charge	163 therms	\$0.480245	\$78.28	
Total			\$130.95	

Quick Tip: 120 Degrees

Lowering the temperature of your hot water heater to 120 degrees Fahrenheit is an easy way to save energy and money.

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Be aware of scams

If someone calls threatening to turn off your power due to an unpaid balance and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. You may also be approached by people claiming to be with Xcel Energy and needing to do work in your home. Ask for Xcel Energy identification, and please, check with us if you're still not sure. Call us anytime at 800.895.4999. Don't let imposters steal your money.

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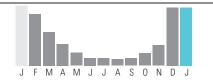
NORTHERN STATES POWER COMPANY			Page 1 of 4
SERVICE ADDRESS	ACCOUNT N	UMBER	DUE DATE
CUSTOMER NAME STREET ADDRESS	52-000000-0		02/15/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	555555544	01/26/2017	\$245.44

YOUR MONTHLY ELECTRICITY USAGE



DAILY A	VERAGES	Last Year	This Year
Tempera		15° F	20° F
Electricity	y kWh	24.4	24.1
Electricit	y Cost	\$3.26	\$3.32

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	15° F	20° F
Gas Therms	5.6	5.4
Gas Cost	\$4.40	\$4.86

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999

Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778

Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









CITY, ST ZIP CODE

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$245.44
Natural Gas Service	12/26/16 - 01/25/17	163 therms	\$145.92
Electricity Service	12/26/16 - 01/25/17	723 kWh	\$99.52

ACCOUNT BALANCE

4	245.44		Amount Due
4	245.44		Current Charges
0	\$0.00		Balance Forward
2 CR	237.32 CF	d Auto Pay 01	Payment Received
2	237.32	As of 12/26	Previous Balance
3	237	As of 12/2F	Previous Balance

INFORMATION ABOUT YOUR BILL

The Public Service Commission of Wisconsin has approved a 3.2 percent overall increase in Xcel Energy retail electric rates and a 3.9 percent overall increase in natural gas rates, effective Jan. 1, 2017. Individual customer bill increases may vary depending on service schedule and usage characteristics. For detailed rate information, visit www.xcelenergy.com or call 1-800-895-4999.

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

	ACCOUNT NUMBER	DUEDATE	AMOUNT DUE	AMIDUNI ENCLUSED			Eν			
	52-0000000-0	02/15/2017	\$245.44	Automated Bank Paymer			ment			
_			FEBRUARY							
				S	M	T	W	Т	F	S
	Your bill is paid thro	ough an automated b	ank payment plan.				1	2	3	4
				5	6	7	8	9	10	11

MPLS MN 55484-9477

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CUSTOMER NAME STREET ADDRESS

> յովՄըովորիվոյդկելՄիլՄոլիՄՄիուկIՄՈրիլՄիլըդՄը XCEL ENERGY P.O. BOX 9477

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SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-0000	52-000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555544	01/26/2017	\$245.44

22

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 02/28/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 666666011

METER READING INFORMATION				
METER 1234567	Read Dates: 12/26/16 - 01/25/17 (30 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	82440 Actual	81717 Actual	723 kWh	

1370 Heating Degree Days

ELECTRICITY CHARGES	Residential Service		
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Winter	120.50 kWh	\$0.110900	\$13.36
Energy Charge Winter	602.50 kWh	\$0.114951	\$69.26
Subtotal			\$96.62
WI Low Income Assist		3.00%	\$2.90
Total			\$99.52

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 02/28/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER**: 777777711

METER READING INFORMATION					
METER 123123	Read Dates: 12/26/16 - 01/25/17 (30 Days)				
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE		
Total Energy	9754 Actual	9615 Actual	139 ccf		
	4070 11 .1				

1370 Heating Degree Days

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	139 ccf	x 1.113000	154.70 ccf
Heat Content Adjustment	154.70 ccf	x 1.055400	163 therms

\$

Pop quiz

Have a question?

know 24/7.

Use Facebook and Twitter to let us

Setting your refrigerator's temperature between 34 and 37 degrees, and your freezer at ______degrees, can save you energy and money. Plus, these temperatures are the safest for food storage.

A: -5 B: 0 C: 5 D: 10

Answer: C



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SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		02/15/2017
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555544	01/26/2017	\$245.44

NATURAL GAS CHARGES	RATE: Re	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	24.53 therms	\$0.248000	\$6.08
Distribution Charge	138.47 therms	\$0.293200	\$40.60
Gas Supply Charge	163 therms	\$0.533681	\$86.99
Total			\$145 92

Quick Tip: 120 Degrees

Lowering the temperature of your hot water heater to 120 degrees Fahrenheit is an easy way to save energy and money.



Be aware of scams

If someone calls threatening to turn off your power due to an unpaid balance and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. You may also be approached by people claiming to be with Xcel Energy and needing to do work in your home. Ask for Xcel Energy identification, and please, check with us if you're still not sure. Call us anytime at 800.895.4999. Don't let imposters steal your money.



NORTHERN STATES POWER COMPANY			Page 1 of 4
SERVICE ADDRESS	ACCOUNT N	UMBER	DUE DATE
CUSTOMER NAME STREET ADDRESS	52-00000	000-0	03/17/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	555555520	02/27/2017	\$215.75



DAILY AVERAGES	Last Year	This Year
Temperature	25° F	30° F
Electricity kWh	21.5	20.6
Electricity Cost	\$2.93	\$2.89

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	25° F	30° F
Gas Therms	4.8	4.3
Gas Cost	\$3.81	\$3.86

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$215.75
Natural Gas Service	01/25/17 - 02/26/17	137 therms	\$123.42
Electricity Service	01/25/17 - 02/26/17	658 kWh	\$92.33

ACCOUNT BALANCE

Previous Balance	As of 01/25	\$245.44
Payment Received	Auto Pay 02/15	-\$245.44 CR
Balance Forward		\$0.00
Current Charges		\$215.75
Amount Due		\$215.75

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	03/17/2017	\$215.75	Automated Bank Payment
	•		MARCH

Your bill is paid through an automated bank payment plan.

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			1 8 15 22 29	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

լովիկուիցիվոյդկկիկիկիկին Որոկիհիկինկին իր CUSTOMER NAME

STREET ADDRESS CITY, ST ZIP CODE

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XCEL ENERGY P.O. BOX 9477

MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME	52-0000	52-0000000-0	
STREET ADDRESS	02 0000		
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	555555520	02/27/2017	\$215.75

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 03/29/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 6666666610

METER READING INFORMATION			
METER 1234567	Read Dates: 01/25/17 - 02/26/17 (32 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	83098 Actual	82440 Actual	658 kWh

1146 Heating Degree Days

ELECTRICITY CHARGES	RATE: Ro	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Winter	658 kWh	\$0.114951	\$75.64
Subtotal			\$89.64
WI Low Income Assist		3.00%	\$2.69
Total			\$92.33

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 03/29/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 INVOICE NUMBER: 777777710

METER READING INFORMATION				
METER 123123		Read Dates: 01/25/17 - 02/26/17 (32 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	9871 Actual	9754 Actual	117 ccf	

1146 Heating Degree Days

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	117 ccf	x 1.113000	130.22 ccf
Heat Content Adjustment	130.22 ccf	x 1.055400	137 therms

\$

What if there was a switch that could earn you an easy bill credit every year?

There is—it's Saver's Switch, a little box installed beside your central AC. It'll cycle your AC off and on, to help us manage the demand for energy on the hottest summer days. It's free and you'll get a nice little credit on your electric bill every year it's operational.

Sign up and we'll do the rest. Call 895.4999 or visit **XcelEnergy.com/SaversSwitch** to get started.



Start saving money and energy today!

Xcel Energy, in partnership with Focus on Energy, wants to help you use energy smarter.

Focus on Energy is offering a FREE pack of energy saving products for your home. Please visit our website to select your FREE pack*

To order your energy savings pack please visit: focusonenergy.com/simple. Please have your electric and gas utility account number available.



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000	52-0000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	555555520	02/27/2017	\$215.75

- 602	
Also.	

NATURAL GAS CHARGES	RATE: Re	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	137 therms	\$0.293200	\$40.17
Gas Supply Charge	137 therms	\$0.518248	\$71.00
Total			\$123.42

Have a question?

Use Facebook and Twitter to let us know 24/7.

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Be aware of scams

If someone calls threatening to turn off your power due to an unpaid balance and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. You may also be approached by people claiming to be with Xcel Energy and needing to do work in your home. Ask for Xcel Energy identification, and please, check with us if you're still not sure. Call us anytime at **800.895.4999**. Don't let imposters steal your money.

02/27/2017



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-00000	000-0	04/17/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	55555500	03/28/2017	\$180.40



DAILY AVERAGES	Last Year	This Year
Temperature	40° F	32° F
Electricity kWh	18.7	23.8
Electricity Cost	\$2.60	\$3.32

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	40° F	32° F
Gas Therms	3.0	3.6
Gas Cost	\$2.36	\$2.90

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









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SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$180.40
Natural Gas Service	02/26/17 - 03/27/17	105 therms	\$84.17
Electricity Service	02/26/17 - 03/27/17	691 kWh	\$96.23

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Previous Balance	As of 02/26	\$215.75
Payment Received	Auto Pay 03/17	-\$215.75 CR
Balance Forward		\$0.00
Current Charges		\$180.40
Amount Due		\$180.40

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	04/17/2017	\$180.40	Automated Bank Payment
			APRIL

Your bill is paid through an automated bank payment plan.

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XCEL ENERGY P.O. BOX 9477

MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-0000	000-0	04/17/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	55555500	03/28/2017	\$180.40

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 04/27/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 6666666600

METER READING INFORMATION			
METER 1234567		Read Dates: 02/26/17 - 03/27/	/17 (29 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	83789 Actual	83098 Actual	691 kWh

975 Heating Degree Days

ELECTRICITY CHARGES	RATE: R	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Winter	691 kWh	\$0.114951	\$79.43
Subtotal			\$93.43
WI Low Income Assist		3.00%	\$2.80
Total			\$96.23

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 04/27/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 INVOICE NUMBER: 7777777700

METER READING INFORMATION			
METER 123123		Read Dates: 02/26/17 - 03/27/	(17 (29 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	9960 Actual	9871 Actual	89 ccf

975 Heating Degree Days

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	89 ccf	x 1.113000	99.05 ccf
Heat Content Adjustment	99.05 ccf	x 1.055400	105 therms



"Fortune favors the bold"

You're making a bold commitment to make a difference when you sign up for Saver's Switch. That's because Saver's Switch helps us manage electricity use on the hottest summer days. And it's helped reduce the need to build multiple power plants over the years.

What's more, Saver's Switch pays you a credit on your electric bill each year you participate.

Enroll and learn more at xcelenergy.com/SaversSwitch or call us at 800.895.4999.



Get \$35 for your old fridge or freezer

- Schedule your free fridge pickup by visiting focusonenergy.com/fridge or call 800.354.1898.
- If your unit qualifies, we'll collect it from your home free of charge and properly recycle it.
- 3. Receive a \$35 incentive.





Focus on Energy, Willcomm utilities' statewide program for energy of ficiency and renewable energy, helps eligible recidents and businesses save energy and money while protecting the environment. Focus on Energy information, resources and financial incentives help to implement energy afficiency and renewable energy projects that otherwise would not be completed. ©2017 Wisconsin Focus on Energy.

ANY QUESTIONS? WE'VE GOT YOU COVERED.

Jump on Facebook and Twitter and let us know, any time any day. We'll be ready with an answer before you can say "140-characters-or-less."



NATURAL GAS CHARGES	RATE: Re	sidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	105 therms	\$0.293200	\$30.79
Gas Supply Charge	105 therms	\$0.391714	\$41.13
Total			\$84.17

55555500

ACCOUNT NUMBER

52-0000000-0

STATEMENT NUMBER | STATEMENT DATE

03/28/2017

SERVICE ADDRESS

CUSTOMER NAME

STREET ADDRESS CITY, ST ZIP CODE

KEEP AN EYE OUT FOR SCAMS AND SHADY PHONE CALLS.

If someone calls threatening to turn off your power due to an unpaid balance, and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. And if someone comes by claiming to be us, be sure to ask for identification.

Call us anytime at 800.895.4999.



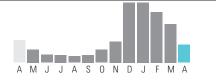


SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-00000	000-0	05/16/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	55555554	04/26/2017	\$131.24



DAILY AVERAGES	Last Year	This Year
Temperature	48° F	51° F
Electricity kWh	18.7	20.3
Electricity Cost	\$2.63	\$2.90

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	48° F	51° F
Gas Therms	2.1	1.7
Gas Cost	\$1.75	\$1.62

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week 1-800-895-4999 Please Call: Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT	CHARGES (detailed	charges begin on page 2)
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Current Charges			\$131.24
Natural Gas Service	03/27/17 - 04/25/17	49 therms	\$47.08
Electricity Service	03/27/17 - 04/25/17	589 kWh	\$84.16

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Current Charges Amount Due		\$131.24 \$131.24
Balance Forward		\$0.00
Payment Received	Auto Pay 04/17	-\$180.40 CR
Previous Balance	As of 03/27	\$180.40

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

ACCOUNT NUMBER

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

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52-0000000-0	05/16/2017	\$131.24		Auto	mated	l Ban	k Pay	ment	
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STREET ADDRESS CITY, ST ZIP CODE

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SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0 STATEMENT NUMBER STATEMENT DATE		05/16/2017
CITY, ST ZIP CODE			AMOUNT DUE
	55555554	04/26/2017	\$131.24

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 05/26/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 6666666640

METER READING INFORMATION				
METER 1234567 Read Dates: 03/27/17 - 04/25/17 (29 Days)				
DESCRIPTION	RIPTION CURRENT READING PREVIOUS READING USAGE			
Total Energy	84378 Actual	83789 Actual	589 kWh	

412 Heating Degree Days

ELECTRICITY CHARGES	RATE: Ro	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Winter	589 kWh	\$0.114951	\$67.71
Subtotal			\$81.71
WI Low Income Assist		3.00%	\$2.45
Total			\$84.16

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 05/26/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 INVOICE NUMBER: 777777770

METER READING INFORMATION					
METER 123123		Read Dates: 03/27/17 - 04/25/	/17 (29 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE		
Total Energy	2 Actual	9960 Actual	42 ccf		

412 Heating Degree Days

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	42 ccf	x 1.113000	46.74 ccf
Heat Content Adjustment	46.74 ccf	x 1.055400	49 therms



Spring is here, and summer's not far behind.

Looking forward to warmer weather? Think summer and sign up for Saver's Switch now. It's free.

When you do you'll help us manage summer electricity when demand is highest—and you'll get a cool credit on your electric energy charges every year.

Simply sign up and we'll take care of the rest. Enroll today online at xcelenergy.com/SaversSwitch or call 800.895.4999.



Programs to make your home more comfortable and efficient, even in the heat of summer.

In partnership with Xcel Energy, Focus on Energy helps you USE ENERGY SMARTER, make simple changes in your home, and lower your monthly energy bill.

Take advantage of FREE and discounted energy saving products, as well as cash incentives for home upgrades. Remove clutter and let us pick up your old, inefficient fridge or freezer — and get \$35 in return!





Learn about programs available to you at focusonenergy.com/residential.



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0 STATEMENT NUMBER STATEMENT DATE		05/16/2017
CITY, ST ZIP CODE			AMOUNT DUE
	55555554	04/26/2017	\$131.24

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NATURAL GAS CHARGES	RATE: Re	sidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	49 therms	\$0.293200	\$14.37
Gas Supply Charge	49 therms	\$0.417551	\$20.46
Total			\$47.08

Planting a tree this spring?

We want it to grow big and strongbut not into overhead power lines. Use our free guide, "Plant a Better Future," to help choose, plant and care for your trees. Select from a variety of trees. that are right for your climate, while learning ways to reduce your cooling and heating costs.

Visit xcelenergy.com/Trees for more information.

4

Easy way to start spring cleaning

Enroll in eBill now through My Account

By signing up for eBill, not only will you avoid the paper clutter, you can also:

- · Receive text or email payment notifications
- · View your online bill history
- Utilize online payment options

And you won't miss giving up your paper bill. To enroll in eBill go to xcelenergy.com/MyAccount. Enroll today!

SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		06/15/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	555555555	05/25/2017	\$118.60



DAILY AVERAGES	Last Year	This Year
Temperature	57° F	55° F
Electricity kWh	21.8	17.7
Electricity Cost	\$3.11	\$2.70

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	57° F	55° F
Gas Therms	1.2	1.2
Gas Cost	\$1.18	\$1.39

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT	CHARGES (detail	iled charges be	egin on page 2)
Flactuicite Cambia	04/05/17	00/04/17	E10 L\A/L

Current Charges			\$118.60
Natural Gas Service	04/25/17 - 05/24/17	36 therms	\$40.24
Electricity Service	04/25/17 - 05/24/17	512 kWh	\$78.36

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Amount Due		\$118.60
Current Charges		\$118.60
Balance Forward		\$0.00
Payment Received	Auto Pay 05/16	-\$131.24 CR
Previous Balance	As of 04/25	\$131.24

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	06/15/2017	\$118.60	Automated Bank Payment
			JUNE

Your bill is paid through an automated bank payment plan.

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CUSTOMER NAME STREET ADDRESS CITY, ST ZIP CODE

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XCEL ENERGY P.O. BOX 9477

MPLS MN 55484-9477



ANY QUESTIONS?

WE'VE GOT

YOU COVERED.

Jump on Facebook and Twitter and let us know, any time any day. We'll be ready with an answer before you can say "140-characters-or-less."

SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		06/15/2017
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555555	05/25/2017	\$118.60

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 06/27/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 666666698

METER READING INFORMATION				
METER 1234567	Read Dates: 04/25/17 - 05/24/17 (29 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	84890 Actual	84378 Actual	512 kWh	

14 Cooling Degree Days 324 Heating Degree Days

ELECTRICITY CHARGES	RATE: Residential Service			
DESCRIPTION	USAGE UNITS	RATE	CHARGE	
Customer Charge			\$14.00	
Energy Charge Winter	512 kWh	\$0.114951	\$58.85	
Subtotal			\$72.85	
WI Low Income Assist		3.00%	\$2.19	
County Tax		0.50%	\$0.30	
State Tax		5.00%	\$3.02	
Total			\$78.36	

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 06/27/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER**: 777777778

METER READING INFORMATION					
METER 123123	Read Dates: 04/25/17 - 05/24/17 (29 Days)				
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE		
Total Energy	33 Actual	2 Actual	31 ccf		
14	Cooling Degree Days	324 Heating Degree Days			

NATURAL GAS ADJUSTMENTS

	_		
DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	31 ccf	x 1.113000	34.50 ccf
Heat Content Adjustment	34.50 ccf	x 1.055400	36 therms

POP QUIZ!

For the safest food storage and to save energy and money, set your refrigerator to between 34 and 37 degrees, and your freezer to_____degrees.

A: -5 B: 0 C: 5 D: 10

Answer: C





CHARGE \$12.25

\$10.56

\$15.83 \$38.64

\$0.15

\$1.45 \$40.24



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000	52-000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	555555555	05/25/2017	\$118.60

	NATURAL GAS CHARGES	RATE: Re	esidential Service
	DESCRIPTION	USAGE UNITS	RATE
	Customer Charge		
HERE'C A BOWER TIP	Distribution Charge	36 therms	\$0.293200
HERE'S A POWER-TIP:	Gas Supply Charge	36 therms	\$0.439722
	Subtotal		
USE A POWER STRIP.	County Tax		0.50%
	State Tax		5.00%
Plugging your electronics into a power strip provides an easy and convenient way to turn everything on and off. That way, your devices don't use any energy when you're not using them.	Total		

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Easy way to start spring cleaning

Enroll in eBill now through My Account

By signing up for eBill, not only will you avoid the paper clutter, you can also:

- · Receive text or email payment notifications
- · View your online bill history
- · Utilize online payment options

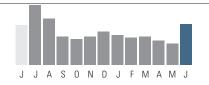
And you won't miss giving up your paper bill. To enroll in eBill go to xcelenergy.com/MyAccount. Enroll today!

AMOUNT ENCLOSED



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0 STATEMENT NUMBER STATEMENT DATE		07/17/2017
CITY, ST ZIP CODE			AMOUNT DUE
	555555555	06/26/2017	\$171.09

YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	71° F	70° F
Electricity kWh	31.9	30.7
Electricity Cost	\$4.62	\$4.58

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	71° F	70° F
Gas Therms	0.7	0.5
Gas Cost	\$0.82	\$0.77

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at:

XCEL ENERGY PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$171.09
Natural Gas Service	05/24/17 - 06/25/17	16 therms	\$24.64
Electricity Service	05/24/17 - 06/25/17	983 kWh	\$146.45

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Amount Due		\$171.09
Current Charges		\$171.09
Balance Forward		\$0.00
Payment Received	Auto Pay 06/15	-\$118.60 CR
Previous Balance	As of 05/24	\$118.60

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

Call before you move

ACCOUNT NUMBER

If you're moving, remember to contact us in advance so we can stop your natural gas and electricity billing at your current address and start service, if needed, at your new one. Save yourself money and ensure a smooth transition to your new place. Please call or submit your changes at xcelenergy.com up to 45 days in advance.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

AMOUNT DUE

52-0000000-0	07/17/2017	\$171.09		Autor	nated	d Ban	k Pay	ment	
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Your bill is paid thro	ugh an automated b	ank payment plan.							1
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			16	17	12	19	20	21	22

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STREET ADDRESS CITY, ST ZIP CODE

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DUE DATE



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-00000	07/17/2017	
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555555	06/26/2017	\$171.09

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 07/27/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 6666666668

METER READING INFORM	MATION		
METER 1234567		Read Dates: 05/24/17 - 06/25/	/17 (32 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	85873 Actual	84890 Actual	983 kWh
	188 Cooling Degree Days	42 Heating Degree Days	

ELECTRICITY CHARGES	RATE: R	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Summer	767.97 kWh	\$0.126451	\$97.11
Energy Charge Winter	215.03 kWh \$0.114951		\$24.72
Subtotal			\$135.83
WI Low Income Assist			\$3.15
County Tax		0.50%	\$0.68
State Tax		5.00%	\$6.79
Total			\$146.45

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 07/27/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 INVOICE NUMBER: 777777778

METER READING INFORMATION					
METER 123123	Read Dates: 05/24/17 - 06/25/17 (32 Days)				
DESCRIPTION	CURRENT READING PREVIOUS READING USAGE				
Total Energy	47 Actual	33 Actual	14 ccf		

188 Cooling Degree Days 42 Heating Degree Days

BUILDING A FOUNDATION STARTS WITH BUILDINGS AND FOUNDATIONS.

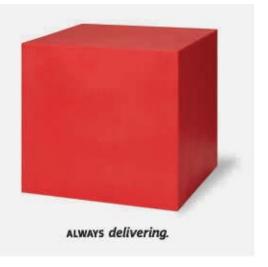
We know a strong community needs to be built from the ground up. We work with nonprofit organizations, and invest in areas like STEM education and environmental stewardship to create communities that have the power to make themselves better.

Learn more, visit xcelenergy.com/ CorporateResponsibility.



AND SHADY PHONE CALLS.

If someone calls threatening to turn off your power due to an unpaid balance, and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. And if someone comes by claiming to be us, be sure to ask for identification. Call us anytime at 800.895.4999.



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE	
CUSTOMER NAME STREET ADDRESS	52-00000	52-0000000-0		
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE	
	555555555	06/26/2017	\$171.09	

LOOK! UP IN THE SKY!

IT'S A WAY TO USE LESS ENERGY!

The sun is pretty darn powerful. Use it.
Open window shades and curtains during the day to heat your home with sunlight. At dusk, close the shades and curtains to keep in the heat.



NATURAL GAS ADJUSTMENTS

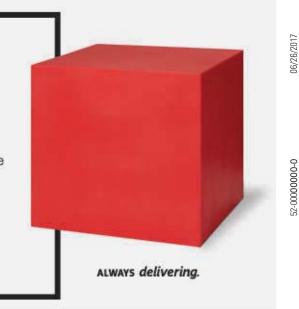
	_		
DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	14 ccf	x 1.113000	15.58 ccf
Heat Content Adjustment	15.58 ccf	x 1.055400	16 therms

NATURAL GAS CHARGES	RATE: Re	sidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	16 therms	\$0.293200	\$4.69
Gas Supply Charge	16 therms \$0.400625		\$6.41
Subtotal			\$23.35
County Tax		0.50%	\$0.12
State Tax		5.00%	\$1.17
Total			\$24.64

WE MIX SO YOU CAN MAX.

Energy that comes from diverse sources is better for everyone. We're always working to deliver energy that is safe, clean, reliable and affordable. It's a balancing act, and we all benefit from it.

Learn more in our annual Corporate Responsibility Report at xcelenergy.com/CorporateResponsibility.





SERVICE ADDRESS	ACCOUNT N	DUE DATE		
CUSTOMER NAME STREET ADDRESS	52-00000	08/15/2017		
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
	555555555	07/26/2017	\$195.05	



DAILY AVERAGES	Last Year	This Year
Temperature	75° F	74° F
Electricity kWh	45.0	38.6
Electricity Cost	\$6.37	\$5.75

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	75° F	74° F
Gas Therms	0.7	0.5
Gas Cost	\$0.79	\$0.75

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









----- manifest line -----

CUSTOMER NAME STREET ADDRESS CITY, ST ZIP CODE

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$195.05
Natural Gas Service	06/25/17 - 07/25/17	14 therms	\$22.51
Electricity Service	06/25/17 - 07/25/17	1159 kWh	\$172.54

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Amount Due		\$195.05
Current Charges		\$195.05
Balance Forward		\$0.00
Payment Received	Auto Pay 07/17	-\$171.09 CR
Previous Balance	As of 06/25	\$171.09

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

Call before you move

If you're moving, remember to contact us in advance so we can stop your natural gas and electricity billing at your current address and start service, if needed, at your new one. Save yourself money and ensure a smooth transition to your new place. Please call or submit your changes at xcelenergy.com up to 45 days in advance.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENGLUSED						
52-0000000-0	08/15/2017	\$195.05	Automated Bank Payment						
					A	UGUS	ST .		
			S	M	T	W	Т	F	S
Your bill is paid through an automated bank payment plan.					1	2	3	4	5

S	M	T	W	T	F	S
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6	7	8	9	10	11	12
13	14	15	16 23 30	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

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SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		08/15/2017
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555555	07/26/2017	\$195.05

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 08/25/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER**: 666666676

METER READING INFORMA	ATION		
METER 1234567		Read Dates: 06/25/17 - 07/25/	/17 (30 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	87032 Actual	85873 Actual	1159 kWh
	276 Cooling Degree Days	6 Heating Degree Days	

ELECTRICITY CHARGES	RATE: R	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Summer	1159 kWh	\$0.126451	\$146.56
Subtotal			\$160.56
WI Low Income Assist			\$3.15
County Tax		0.50%	\$0.80
State Tax		5.00%	\$8.03
Total			\$172.54

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 08/25/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 777777776

METER READING INFORMATION			
METER 123123		Read Dates: 06/25/17 - 07/25/	(17 (30 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	59 Actual	47 Actual	12 ccf
2	76 Cooling Degree Days	6 Heating Degree Days	

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	12 ccf	x 1.113000	13.35 ccf
Heat Content Adjustment	13.35 ccf	x 1.055400	14 therms

BUILDING A FOUNDATION STARTS WITH BUILDINGS AND FOUNDATIONS.

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Learn more, visit xcelenergy.com/ CorporateResponsibility.



KEEP AN EYE OUT FOR SCAMS AND SHADY PHONE CALLS.

If someone calls threatening to turn off your power due to an unpaid balance, and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. And if someone comes by claiming to be us, be sure to ask for identification. Call us anytime at 800.895.4999.



\$195.05

LOOK! UP IN THE SKY! IT'S A WAY TO USE LESS ENERGY!

The sun is pretty darn powerful. Use it. Open window shades and curtains during the day to heat your home with sunlight. At dusk, close the shades and curtains to keep in the heat.



NATURAL GAS CHARGES	RATE: Re	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	14 therms	\$0.293200	\$4.10
Gas Supply Charge	14 therms	\$0.356429	\$4.99
Subtotal			\$21.34
County Tax		0.50%	\$0.11
State Tax		5.00%	\$1.06
Total			\$22.51

WE MIX SO YOU CAN MAX.

Energy that comes from diverse sources is better for everyone. We're always working to deliver energy that is safe, clean, reliable and affordable. It's a balancing act, and we all benefit from it. Learn more in our annual Corporate Responsibility Report at xcelenergy.com/CorporateResponsibility.



52-0000000-0



NORTHERN STATES POWER COMPANY			Page 1 of 4
SERVICE ADDRESS	ACCOUNT N	UMBER	DUE DATE
CUSTOMER NAME STREET ADDRESS	52-00000	52-0000000-0 STATEMENT NUMBER STATEMENT DATE	
CITY, ST ZIP CODE	STATEMENT NUMBER		
	555555555	08/24/2017	\$151.25



DAILY AVERAGES	Last Year	This Year
Temperature	74° F	71° F
Electricity kWh	38.2	29.1
Electricity Cost	\$5.56	\$4.50

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	74° F	71° F
Gas Therms	0.6	0.4
Gas Cost	\$0.81	\$0.72

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









CITY, ST ZIP CODE

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$151.25
Natural Gas Service	07/25/17 - 08/23/17	12 therms	\$20.74
Electricity Service	07/25/17 - 08/23/17	844 kWh	\$130.51

ACCOUNT BALANCE

Amount Due		\$151.25
Current Charges		\$151.25
Balance Forward		\$0.00
Payment Received	Auto Pay 08/15	-\$195.05 CR
Previous Balance	As of 07/25	\$195.05

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

Call before you move

If you're moving, remember to contact us in advance so we can stop your natural gas and electricity billing at your current address and start service, if needed, at your new one. Save yourself money and ensure a smooth transition to your new place. Please call or submit your changes at xcelenergy.com up to 45 days in advance.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	09/14/2017	\$151.25	Automated Bank Payment
			SEPTEMBER

Your bill is paid through an automated bank payment plan.

			W			
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	6 13 20 27	28	29	30

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CUSTOMER NAME STREET ADDRESS

> յովՄըովորիվոյլկկվԱյլիմՄիուկՄԱդիդիկըիկ XCEL ENERGY

P.O. BOX 9477

MPLS MN 55484-9477



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FOUNDATION STARTS

WITH BUILDINGS AND

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CorporateResponsibility.

SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-0000	52-0000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	55555555	08/24/2017	\$151.25

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 09/26/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 666666668

METER READING INFORMATION			
METER 1234567		Read Dates: 07/25/17 - 08/23/	(17 (29 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	87876 Actual	87032 Actual	844 kWh
179	Cooling Degree Days	5 Heating Degree Days	

ELECTRICITY CHARGES	RATE: R	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Summer	844 kWh	\$0.126451	\$106.72
Subtotal			\$120.72
WI Low Income Assist			\$3.15
County Tax		0.50%	\$0.60
State Tax		5.00%	\$6.04
Total			\$130.51

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 09/26/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 777777778

METER READING INFORMATION			
METER 123123		Read Dates: 07/25/17 - 08/23/	/17 (29 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	69 Actual	59 Actual	10 ccf
17	9 Cooling Degree Days	5 Heating Degree Days	

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	10 ccf	x 1.113000	11.13 ccf
Heat Content Adjustment	11.13 ccf	x 1.055400	12 therms



Customers Save Money and Energy with Focus on Energy

Focus on Energy is Wisconsin utilities' statewide energy efficiency and renewable resource program funded by the state's investor-owned energy utilities and participating municipal and electric cooperative utilities. In 2016, Focus on Energy offered financial incentives and technical assistance to help eligible Wisconsin residents and businesses save energy. According to an independent evaluation of 2016 programs, Focus on Energy delivered \$3 in benefits to Wisconsin residents and businesses for every \$1 spent, by reducing customers' energy bills, utilities' operating costs—and the emission of environmental pollutants.

For more information on how **Focus on Energy** can help you save energy, go to **www.focusonenergy.com**.



SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME	52-0000	52-0000000-0	
STREET ADDRESS			
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	55555555	08/24/2017	\$151.25

NATURAL GAS CHARGES	RATE: Re	sidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	12 therms	\$0.293200	\$3.52
Gas Supply Charge	12 therms	\$0.324167	\$3.89
Subtotal			\$19.66
County Tax		0.50%	\$0.10
State Tax		5.00%	\$0.98
Total			\$20.74

LOOK! UP IN THE SKY! IT'S A WAY TO USE LESS ENERGY!

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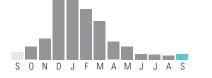


SERVICE ADDRESS	ACCOUNT N	UMBER	DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		10/13/2017
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	55555555	09/25/2017	\$143.04



DAILY AVERAGI	ES Last Year	This Year
Temperature	69° F	69° F
Electricity kWh	22.9	27.2
Electricity Cost	\$3.22	\$3.76

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	69° F	69° F
Gas Therms	0.7	0.5
Gas Cost	\$0.83	\$0.71

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week Please Call: 1-800-895-4999 Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









CITY, ST ZIP CODE

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Current Charges			\$143.04
Natural Gas Service	08/23/17 - 09/24/17	16 therms	\$22.76
Electricity Service	08/23/17 - 09/24/17	871 kWh	\$120.28

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Amount Due		\$143.04
Current Charges		\$143.04
Balance Forward		\$0.00
Payment Received	Auto Pay 09/14	-\$151.25 CR
Previous Balance	As of 08/23	\$151.25

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

Call before you move

ACCOUNT NUMBER

If you're moving, remember to contact us in advance so we can stop your natural gas and electricity billing at your current address and start service, if needed, at your new one. Save yourself money and ensure a smooth transition to your new place. Please call or submit your changes at xcelenergy.com up to 45 days in advance.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

DUEDATE

ACCOUNT NUMBER	DUEDATE	AMOUNT DUE		All	NUUN	II EIN	PF09	Eυ	
52-0000000-0	10/13/2017	\$143.04	Automated Bank Payment						
					00	СТОВ	ER		,
			S	М	T	W	T	F	S
Your bill is paid through an automated bank payment plan.			1	2	3	4	5	6	7
			8	9	10	11	12	13	14
			15	16	17	18	19	20	21
			22	23	24	25	26	27	28

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> յովՄըովորիվոյլկկվԱյլիմՄիուկՄԱդիդիկըիկ XCEL ENERGY P.O. BOX 9477

MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-000	52-0000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER	STATEMENT NUMBER STATEMENT DATE	
	55555555	09/25/2017	\$143.04

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 10/25/17

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 6666666666

METER READING INFORMATION				
METER 57599607	Read Dates: 08/23/17 - 09/24/17 (32 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	88747 Actual	87876 Actual	871 kWh	

155 Cooling Degree Days 41 Heating Degree Days

ELECTRICITY CHARGES RATE: Residential Service DESCRIPTION **USAGE UNITS** CHARGE Customer Charge \$14.00 Energy Charge Summer 871 kWh \$0.126451 \$110.14 - \$0.020090 WI Fuel Refund Credit 653.25 kWh - \$13.12 **CR** Subtotal \$111.02 WI Low Income Assist \$3.15 County Tax 0.50% \$0.56 State Tax 5.00% \$5.55 Total \$120.28

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 10/25/17

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 7777777777

METER READING INFORMATION	V		
METER 997526		Read Dates: 08/23/17 - 09/24/	/17 (32 Days)
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	83 Actual	69 Actual	14 ccf

155 Cooling Degree Days 41 Heating Degree Days



ALWAYS delivering.

POP QUIZ!

Dimmer switches can help bulbs last up to___times longer if dimmed to half the brightness. Fill in the blank, and learn how installing dimmer switches could help take your home or business to the bank.

A: 5 B: 10 C: 20 D: 50

Answer: C



Earn bonus incentives up to \$4,050 for home improvements that boost comfort and savings

Xcel Energy and Focus on Energy are teaming up to help you lower your energy costs and improve the comfort of your home. With bonus incentives, you can save big on heating and cooling upgrades, new insulation and more.

How does it work? Focus on Energy offers up to \$2,250 cash back for qualified upgrades, and Xcel Energy will add an additional 80% to your incentive amount. Ready to save?





52-00000000-C

SERVICE ADDRESS	ACCOUNT N	ACCOUNT NUMBER	
CUSTOMER NAME STREET ADDRESS	52-000	52-0000000-0	
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	55555555	09/25/2017	\$143.04

	. •		
DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	14 ccf	x 1.113000	15.58 ccf
Heat Content Adjustment	15.58 ccf	x 1.055400	16 therms

NATURAL GAS CHARGES	RATE: Re	sidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	16 therms	\$0.293200	\$4.69
Gas Supply Charge	16 therms	\$0.289375	\$4.63
Subtotal			\$21.57
County Tax		0.50%	\$0.11
State Tax		5.00%	\$1.08
Total			\$22.76

INFORMATION ABOUT YOUR BILL

NATURAL GAS ADJUSTMENTS

The electric portion of your bill includes a refund for lower than expected costs of fuel used to generate electricity. The refund was approved by the Public Service Commission of Wisconsin on July 29, 2017. (Docket No. 4220-UR-121)

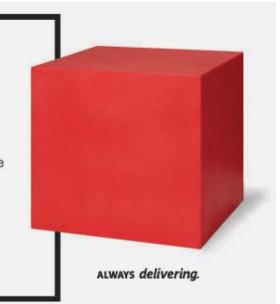
LOOK! UP IN THE SKY! IT'S A WAY TO USE LESS ENERGY!

The sun is pretty darn powerful. Use it. Open window shades and curtains during the day to heat your home with sunlight. At dusk, close the shades and curtains to keep in the heat.



WE MIX SO YOU CAN MAX.

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SERVICE ADDRESS	ACCOUNT N	UMBER	DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0		11/14/2016
CITY, ST ZIP CODE	STATEMENT NUMBER STATEMENT DATE		AMOUNT DUE
	555555516	10/24/2016	\$121.19



DAILY AVERAGES	Last Year	This Year
Temperature	57° F	56° F
Electricity kWh	16.5	20.1
Electricity Cost	\$2.46	\$2.87

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	57° F	56° F
Gas Therms	0.9	1.1
Gas Cost	\$0.85	\$1.03

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Email us at: Customerservice@xcelenergy.com

Call 24 hours a day, 7 days a week 1-800-895-4999 Please Call: Hearing Impaired: 1-800-895-4949 Español: 1-800-687-8778 Or write us at: XCEL ENERGY

PO BOX 8

EAU CLAIRE WI 54702-0008









SUMMARY OF CURRENT CHAP	IGES (detailed charges begin on page 2)
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Current Charges			\$121.19
Natural Gas Service	09/22/16 - 10/23/16	35 therms	\$32.07
Electricity Service	09/22/16 - 10/23/16	624 kWh	\$89.12

ACCOUNT BALANCE

NORTHERN STATES POWER COMPANY

Previous Balance	As of 09/22	\$121.43
Payment Received	Auto Pay 10/13	-\$121.43 CR
Balance Forward		\$0.00
Current Charges		\$121.19
Amount Due		\$121.19

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
52-0000000-0	11/14/2016	\$121.19	Automated Bank Payment

Your bill is paid through an automated bank payment plan.

ITOVENIDEN						
S	M	Т	W	Т	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

----- manifest line ----լովիկուիցիվոյդկկիկիկիկին Որոկիհիկինկին իր **CUSTOMER NAME**

STREET ADDRESS CITY, ST ZIP CODE

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P.O. BOX 9477

MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0 STATEMENT NUMBER STATEMENT DATE		11/14/2016
CITY, ST ZIP CODE			AMOUNT DUE
	555555516	10/24/2016	\$121.19

25

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 11/23/16

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 666666610

METER READING INFORMATION			
METER 1234567	Read Dates: 09/22/16 - 10/23/16 (31 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	80221 Actual	79597 Actual	624 kWh

7 Cooling Degree Days 286 Heating Degree Days

Have a question?

Use Facebook and Twitter to let us know 24/7.

ELECTRICITY CHARGES	RATE: R	esidential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$14.00
Energy Charge Summer	161.03 kWh	\$0.122400	\$19.71
Energy Charge Winter	462.97 kWh	\$0.110900	\$51.34
WI Fuel Refund Credit	161.03 kWh	- \$0.018042	- \$2.91 CR
Subtotal			\$82.14
WI Low Income Assist		3.00%	\$2.46
County Tax		0.50%	\$0.41
State Tax		5.00%	\$4.11
Total			\$89 12

SERVICE ADDRESS: STREET ADDRESS CITY, ST ZIP CODE

NEXT READ DATE: 11/23/16

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 300000000 **INVOICE NUMBER:** 777777710

METER READING INFORMA	ATION			
METER 123123		Read Dates: 09/22/16 - 10/23/16 (31 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE	
Total Energy	9427 Actual	9397 Actual	30 ccf	

7 Cooling Degree Days 286 Heating Degree Days



Get your home ready for Old Man Winter, and get cash back.

Now's the time to schedule a Home Energy Assessment through Focus on Energy's Home Performance with ENERGY STAR® program. Energy experts will help you identify the energy efficiency improvements that can help you reduce your energy use by up to 20%.

- Replace your inefficient furnace or entire heating and air conditioning system.
- . Seal up your drafts around windows, doors, fixtures and outlets.
- · Add insulation to your attic and walls.

Earn valuable incentives from Focus on Energy and Xcel Energy.

Visit focusonenergy.com/myhome or call 800.762.7077.



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
CUSTOMER NAME STREET ADDRESS	52-0000000-0 STATEMENT NUMBER STATEMENT DATE		11/14/2016
CITY, ST ZIP CODE			AMOUNT DUE
	555555516	10/24/2016	\$121.19

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Plug electronics into a power strip

Plugging electronics into a power strip provides an easy and convenient way to turn items on and off, helping you use energy only when you need it.

Source: energystar.gov

NATURAL	GAS AD	JUSTM	IFNTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Pressure Correction Adjustm	30 ccf	x 1.113000	33.39 ccf
Heat Content Adjustment	33.39 ccf	x 1.055400	35 therms
NATURAL GAS CHARGES	RATE	: Residential Service	
DESCRIPTION	USAGE UNITS	RATE	CHARGE
0 . 01			A40.0F

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DESCRIPTION	USAGE UNITS	RATE	CHARGE
Customer Charge			\$12.25
Distribution Charge	35 therms	\$0.248000	\$8.68
Gas Supply Charge	35 therms	\$0.270571	\$9.47
Subtotal			\$30.40
County Tax		0.50%	\$0.15
State Tax		5.00%	\$1.52
Total			\$32.07

INFORMATION ABOUT YOUR BILL

The electric portion of your bill includes a refund for lower than expected costs for fuel used to generate electricity. The refund was approved by the Public Service Commission of Wisconsin in its July 18, 2016, order in Docket No. 4220-UR-120.



Be aware of scams

If someone calls threatening to turn off your power due to an unpaid balance and asks you to pay with a prepaid or reloadable card, hang up the phone immediately. You may also be approached by people claiming to be with Xcel Energy and needing to do work in your home. Ask for Xcel Energy identification, and please, check with us if you're still not sure. Call us anytime at 800.895.4999. Don't let imposters steal your money.