

Student Success Ecosystem

Retention Drivers

Pointer Connections | Academic Progression | Mental Health | Finances

Retention Framework

Foundational Supports

Support in admission, onboarding, transition, and acclimation to academic life.

Engagement Supports

Areas that foster Pointer Connections, including Academic Belonging, Social Connection, and early Major/Career Readiness.

Interest/Population Group Supports

Units that serve designated groups of students with specific identities, activities, or programs across the student lifecycle.

Wellness/Crisis Supports

Areas that support students with acute and ongoing wellness needs.

Completion Supports

Units that connect Academic Success, Personal Development, and Major/Career Readiness at the end of a student journey, and those that enable successful degree completion.

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Student Success Ecosystem

Retention Drivers

Pointer Connections | Academic Progression | Mental Health | Finances

Retention Framework

Academic Success
Academic Belonging
Major/ Career Readiness
Belonging and Connection
Personal Development

Foundational Supports

Such as:

- Orientation
- Pointers Week
- ACAC Advising Model – first three semesters
- First year curriculum and General Education Program
- Tutoring-Learning Center
- Financial Aid
- Libraries

Engagement Supports

Such as:

- Faculty Connections
- Department Experiences
- CASE: Activities, Clubs, Groups
- Discipline-Specific Clubs/Groups
- Hands-on/ experiential learning
- Student Government Association
- Study Abroad/National Student Exchange

Wellness/Crisis Supports

Such as:

- Dean of Students
- Suspension/Readmit Outreach
- Student Health Service
- Counseling Center
- Faculty and Professional Advisors

Completion Supports

Such as:

- Faculty and Departments
- Retention Services Registration Outreach
- Capstone/ Career Experiences (research, internships, class assignments, clinicals)
- Last mile funding

Interest/Population Group Supports

Such as:

- Athletics Academic Support
- Diversity and College Access
- Disability Resource Center
- Housing and Residence Life
- Int'l Students & Scholars
- Honors Program
- LEAD Program
- Starting Point
- CNR/CPS Advisors

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