The University Centers

Alumni Newsletter

University of Wisconsin-Stevens Point



Fall 2009

Centers Services Update

With one year of operation on the books, the Centers Services Team has continued to improve the look and feel of DeBot Center, Allen Center, and the Dreyfus University Center!

The student staffed program has hit its stride and the full time staff is now expert in all aspects of Centers facilities!

The staff had a busy May and June as they prepared for the first inspection by Portage County Health and Human Services in preparation for the conversion of dining services to university operation. The staff members were literally on their hands, knees and backs cleaning everything in the kitchen and dining areas of DeBot and the DUC. Fresh paint and the scent of all purpose cleaner were the order of the day!

Our facilities look great and our full-time and student staff members have done an awesome job!





Jerry's New Ride!



Associate Director Jerry Lineberger enjoys riding his bike to work during the summer months. This summer his ride got "pimped" by the Point Card Office staff. This was the result. What do you think?

Classified Staff Award Winner Ann Klosinski



Ann Klosinski, Office Manager for the Centers Reservations Office was a recipient of the 2008 Classified Staff Advisory Committee (CSAC) Outstanding Work Performance Award. Ann was nominated by a team of people including staff from the University Centers and Mike Polum from Administrative Information Systems (AIS). This award recognizes performance far beyond what is normally expected of an employee. It includes taking on additional responsibilities or increased workload, accepting and completing special projects that are not part of the employee's normal work duties, developing or modifying procedures or exhibiting behavior that enhances the employee's workplace. The result is improved effectiveness and efficiency of service offered by the work unit.

Ann Klosinski, as the only full time staff person in the Centers Reservations Office, has been responsible for coordinating the events in the University Centers buildings. Since the Dreyfus University Center reopened in 2008, reservations are up 25% from prior to the renovation and attendance is up approximately 65%. Ann is busy managing all of

the events and requests for space in the DUC balancing the needs of students and the campus and the resources that are available. In addition to these duties, Ann chaired a committee of students who did a comprehensive review of the reservation policies prior to reopening and is now charged with educating the campus community about the new policies and practices.

Ann's involvement with the EMS (Event Management System) was also noted in her nomination. Ann has been a leader in incorporating technology into event planning in the Centers through the use of EMS. She has attended the EMS Users conference in Colorado the past several years to become a proficient EMS user and has been called upon by the AIS department on campus to train other departments in the use of EMS to schedule facilities in other campus buildings.

Ann is an important part of the Centers team and is a major factor in the success of the many events that have taken place in the DUC since we reopened. We are fortunate to have her and her leadership here in the Centers.

Please U	pdate Your Personal Information With The University Centers Name
	*Address
	*City *State *Zip
	*Email
	*Phone
	Last position/department held in the University Centers
	Current Place of Employment
	Exciting News to Share:
	Do not share Employment information
	Send me this newsletter electronically in the future

*This information will not be shared publicly.

Cut Out And Mail To:

UC Administration - Alumni Update 1015 Reserve St Stevens Point, WI 54481

Or Email Info To:

kpaulson@uwsp.edu with Alumni Update in the subject line

What's New at the University Centers

AxisTV - DUC Outdoor Patio - University Dining Services

Fire the 805-Laws in the 605

Alumni Hightlight - Shawn Cook, Class of 2008



My name is Shawn Cook and I'm a 23 year-old Web developer currently working for Midwest Communications in Wausau, Wisconsin. I graduated from Tomahawk High School in 2004 and am a December 2008 graduate from UW-Stevens Point with a Bachelor of Science in Social Science and a minor in Sociology. I transferred to UWSP from UW-Marathon County, where I obtained an Associate's of Arts and Sciences degree in 2006.

You might be wondering what someone with a liberal arts degree is doing in Web development. I've always been interested in Web design and, as an undeclared junior starting to freak out about my future, decided to pursue what interested me most. I credit my two years working for the Centers, as the Web Manager in the Student Involvement & Employment Office, for letting me turn

my hobby into a career and helping me to get hired in a competitive environment to do a job that I love. Not only did I have the opportunity to pursue tangible on-the-job experience in Web design, I worked with a fantastic group of people whose passion was to help students hone their communication and teamwork skills through leadership, involvement, employment, and volunteerism. Because I spent time working on this team, I had a great experience transitioning into my current office and am able to better communicate with my colleagues.

In an economy where finding the right job is a real challenge, especially as a fresh college graduate without a whole lot of experience, it's vital to prepare yourself for employment as soon as you are able. In the Centers, you'll find these opportunities everywhere! During my time at UWSP, I participated in a couple of communication and career-building sessions offered by the Centers; these classes, albeit short, stick with me when I'm facing down some communication-related challenge in the office. Six months after graduation, I'm still building the foundation for my career, but I'm thankful for having been able to work with SIEO and the Centers to get to this point!

University Centers Departing Staff

Chris Rice, Health and Fitness Coordinator, Allen Center for Health and Wellness

Cilla Dehlinger, Operations Associate B, Campus Activities and Recreation (November, 2009)

Becca Franzen, Leadership Coordinator, Student Involvement and Employment

Kelly Thompson, Operations Associate B, Student Involvement and Employment

Chris Mezera, Custodian, University Centers Services

Sally Reese, Assistant Manager, University Store and Text Rental

New University Centers Staff

Tim Bauer, Health and Fitness Coordinator, Allen Center for Health and Wellness

Holly Tomaszewski, Receptionist and Reservations Assistant, University Centers Administration and Event Planning

Kyle Parrish, Lead Worker, University Centers Services
Terry Mayek, Custodian, University Centers Services
Dan Kieliszewski, Custodian, University Centers Services
Roger McFarland, Custodian, University Centers Services
David Brod, Custodian, University Centers Services
Sherry Lazar, Book Buyer, University Store & Text Rental

Mitch Albom



Author of "Tuesdays With Morey," "Five People You Meet in Heaven," and "For One More Day."

Wednesday, October 28, 7:30 p.m.
Laird Room, DUC

Tickets and information available at the University Information & Ticket Center (800) 838-3378 or online: tickets.uwsp.edu

Point

iPoint: Pump up the Purple — Homecoming 2009

The theme of music will take center stage for Homecoming in 2009. The wastevers point competition has a wide variety of events that will footily apportunities. competition has a wide variety of events that will feature opportunities to showcase school spirit as well as musical talents. Alumni are welcome to attend any or all of the events throughout the week. The week will Movie culminate on Saturday, October 10 with the Campus Parade, followed by the **All-Campus Picnic**. The Pointer football team takes on the Stout Blue Devils for this year's Homecoming Football game. For the most current pode information related to Homecoming 2009, go to:

https://secure.www.alumniconnections.com/olc/pub/UWSP/events/UWSP2215335.html Thursday, October 8

Music Competition



iPoint MONDAY, SEPTEMBER 14

Homecoming Informational Meeting

The Theater, DUC, 9 PM

WEDNESDAY, SEPTEMBER 30

Captains Meeting

Room 374, DUC, 9 PM

SATURDAY, OCTOBER 3

Window Painting

Ho Downtown 11 AM - 3 PM (Voting at 4 PM)

SUNDAY, OCTOBER 4

Kickball Tournament

Recreation Fields 2 PM

YouTube Competition

Starts at 8 PM

MONDAY, OCTOBER 5

Royalty Pageant

The Encore, DUC, 7 PM

TUESDAY, OCTOBER 6

Scavenger Hunt

The Encore, DUC, 3-5 PM

YouTube Competition

Ends at 6 PM

WEDNESDAY, OCTOBER 7

Battle of the Bands

Laird Room, DUC, 8 PM

THURSDAY, OCTOBER 8

Food Drive

Homecoming Para Concourse, DUC, 11 AM - 1 PM

Music Competition

Laird Room, DUC, 8 PM

FRIDAY, OCTOBER 9

Fitness Competition

MAC/north side of MAC outside, 1 PM

Concert

Laird Room, DUC, 7 PM

SATURDAY, OCTOBER 10

Homecoming Parade

Campus Streets, 10 AM

(Judging Area – Steps of Berg Gym)

All Campus Picnic

The official reunion area on campus

Front lawn of Old Main, 11 AM

UW-Stevens Point vs. UW-Stout

Goerke Field, 1 PM

Alumni Awards Banquet

Laird Room, DUC, 6PM

Pre-register with Alumni Affairs

Homecoming Dance

Alumni Room, DUC, 8 PM

Introducing the NEW University Dining Services



University

of dining

UWSP's dining program to become campus operated after many conversations with sister campuses in the state, a visit from two food service consultants and completing a Cost Benefit Analysis on the financial implications of such a transition. In late September 2008, the UWSP line officers gave the approval for campus dining to become the newest department under the Student Affairs umbrella. In the summer of 2008 the University Centers made the recommendation

By the end of September the Dining Transition Committee was formed with representation from across campus departments and including students from the Residence Hall Association, Student Government Association and the University Centers Policy and Advisory Board. The committee was then broken into seven work groups (Financial, Personnel and Human Resources, Facilities and Procurement, Board Plans, Catering and Retail Sales, Education, and Marketing) which did all the preplanning for the new unit until the new UDS management staff was in place. A huge thank you goes out to all the members of the transition dining committee:

- · Scott Asbach
- · Terri Chang
- · Janelle Ewen
- · Anne Hoffmann
- · Alyssa Kolb
- · Nora Stanczyk
- · Kathy Paulson
- · Cindy Balz
- · Katy Cimino
- Greg Diekroeger
- Avra Juhnke
- Susan LeBow
- · Joe Totman
- · David Benam
- · Susan Crotteau
- · Josh Fast
- · Laura Ketchum-Ciftci
- Jerry Lineberger
- · Julie Zsido

- · John Birrenkott
- · Stacey Duellman
- · Justin Glodowski
- · Colleen Kiefer
- · Bob Tabor
- · Mike Zsido



Mark Hayes **Director, University Dining Services**

My first position was as a dishwasher at The Landfall Restaurant on Cape Cod. I originally had plans to become a chef but was talked out of it by relatives. I continued to work in various restaurants through high school, college and graduate school. By the time I completed my Masters Degree in Public Administration, I had decided to pursue a career in food service. My restaurant management background includes positions with: TGI Fridays. Lone Star Steakhouse, Planet Hollywood, Bravo! Italian Kitchen, 99 Restaurants, Lidia's Pittsburgh and Harvard University Dining Services. Two of these positions included international restaurant openings in Europe and Southeast Asia.

The transformation in my approach to food service occurred when I was working for Lidia Bastianich, who is commonly referred to as "the First Lady of Italian Cooking in the U.S." Lidia considered herself a food educator and frequently spoke of understanding every aspect of how the food moves from the farm to the plate. I learned that food literacy was not only about preparation and ingredients, but also included understanding the history and connection that we have with food.

As Director, I want to focus on the following: food nutrition and education, organic & local foods, sustainability, multi-cultural foods, catering and student involvement. The overall department goals that I want to achieve are: revitalizing the residential dining program at DeBot by expanding food options, improving quality and offering balanced choices; re-creating the Homegrown Café to feature more local & organic food offerings; re-invigorating Catering based on my knowledge of fine dining; making University Dining Services (UDS) the student employer of choice by giving students the opportunity to run their own businesses and develop life skills; and making UDS a national leader in sustainability best practices.



Josh Berg Retail Dining Manager

I was raised with parents who owned and operated a restaurant all the years of my life. I like to say that I was born with foodservice in my blood. I have interned at Gundersen Lutheran in La Crosse, WI. Previously, I had been employed by Stoney Creek Inn and Northwoods Conference Center in La Crosse, WI where I held numerous positions. Before leaving Stoney Creek Inn and Northwoods Conference Center for UWSP I was the Property Service Manager.

I graduated from Western Technical College in La Crosse, WI with a degree in Culinary Management. Also, I have a degree from the University of Wisconsin - La Crosse in Management with a Human Resource emphasis. While at

UW-LaCrosse, I attended Viterbo University in La Crosse, WI for music electives.

Some of my hobbies include: music, sand and indoor volleyball, tennis, singing, playing and watching sports. I have been active in the Western Wisconsin Technical College Alumni Association, Western Technical College Foods Department Advisory Committee, and the Bangor Lions Club.

While in college I was awarded the National Restaurant Association Scholarship, Wisconsin Restaurant Association Scholarship, and served as the 2005 Students Ambassador of the Western Wisconsin District, and attended the New Century Scholar Program at the American Association of Community Colleges 2006 national convention. During my time as a student at Viterbo University, I have also performed in Branson, MO and at Disney in Orlando, Florida.



Suzette Conley
Assistant Director of Business Operations

My first experience with University Dining was at the University of Tennessee—Knoxville where I completed a NACUFS internship for college credit. My first job out of college was with the University of Iowa Hospitals & Clinics as an Assistant Manager of Production in the Dietary Department. I began my career with ARAMARK as the Assistant Food Service Director at John Deere Harvester, was promoted to Food Service Director at John Deere Harvester and then accepted a promotion to Food Service Director at Sentry Insurance in Stevens Point in 1996. I was the Food Service Director at Sentry Insurance for twelve years. I have food service management experience in the healthcare setting and business dining setting and am looking forward to expanding my

management experience into the college dining setting.

I have a Bachelor of Science in Hotel, Restaurant and Institution Management from Iowa State University. I participated in the NACUFS internship program at the University of Tennessee Knoxville. I enjoy cooking, baking, reading, and traveling. I am married and my husband, Patrick, is an Assistant Professor of Psychology at UWSP.



Angel Alcantar Executive Chef

You might recognize Angel since last year he served as the Director of Retail and Catering for UWSP's former food service contracted company, Chartwells, before being offered the Executive Chef position within the newly created University Dining Service. He worked for Chartwells for 15 years serving as the District Chef of the Central Region which included duties of opening and developing New Profiles and concepts throughout the Central Region. He was also a member of the culinary network of the Compass group working with Catering for the Professional Training Camps for the NFL Kansas City Chiefs, Minnesota Vikings and New Orleans Saints. Angel holds an Associate degree in Business and a culinary degree.

Prior to moving to Wisconsin he worked in Tucson, Arizona as the Food and Beverage Manager at the Sheraton Rio Rico Resort, Sheraton Conquistador and the Golf and Country Club. Angel has been married to his wife Jean for 26 years and has three children Angela, Christina, and Amanda. In his free time he likes to deer and small game hunt, fish, golf, play racquet ball, soccer and spend time with his family.



Marshall Lee Catering Manager

Over the years of my career I have been involved with numerous university, private club, hotel and corporate dining services. In addition I have been instrumental in project development. I have a food service management degree and have received on-the-job training and taken certified food service management classes. Some of my hobbies and out of work activities include working with many non-profits in developing, supplying and supervising events for fundraising and supplying food for people in need. My family and I enjoy the outdoors and doing home projects, along with participating in sports and horse related interests.



Karen Witkowski C-Store Manager

Karen has worked in food service all her life and has been on the UWSP campus for 24 years working for the former contracted food service company Chartwells. In 1984 she was hired as a Union Associate at DeBot Center and became the DeBot Center Secretary in 1986. In 1997, she was promoted to the C-Store Manager position with Chartwells and this past spring she was hired to continue managing the DeBot Center C-Store as part of the University Dining Services management team.

Karen grew up halfway between Galloway and Elderon, WI. She now lives in Stevens Point and has two cats and enjoys watching soap operas and sappy movies.



Dale Carlson DeBot Residential Dining Manager

I have always been interested in food with my Mother being a Home Economics Teacher who graduated from UW Stout. My Dad was Food Service Director for Elmhurst College. I followed his footsteps by going to Baking School in Cleveland, Wisconsin. I took that training and enlisted in the U.S. Navy. I was able to see different parts of the world and try many different things. I was stationed in Maine, Island, and Bermuda. In 1985 I married and my daughter Leah was born. After my service I enrolled in the Western Culinary School. I graduated with honors and was hired by United Airlines in Seattle, Washington. I progressed from cook to Sous Chef. With experience working as part of the International and Domestic menu development team I accepted a position

as Executive Chef at Portland International Airport in Oregon. I then accepted the position at Miami International Airport as Executive Chef. I was with United for 5 years before moving to Wisconsin to raise our family.

Back home in Wisconsin I worked as Executive Chef for a private Country Club in Sheboygan, Wisconsin. Helped open Trattoria Stefano in Sheboygan, WI before moving to Food Service Director of Lakeland College where I worked for 10 + years. When I came to UWSP I was assigned to open the Food Court in the newly renovated Dreyfus University Center for Chartwells. In my second year with Chartwell's I was assigned to work in the DeBot Dining Center. June 1st of 2009 I became the Residential Dining Manager for the new University Dining Services.

My wife, Vicki, and I have purchased a home in Iola, WI and enjoy living in the Stevens Point area. Vicki is employed with UWSP in the capacity of Program Manager in Continuing Education. We both like to backpack, kayak and enjoy the outdoors. We have one daughter Leah. I am a volunteer Firefighter with the Town of Hull and have volunteered with the Kohler and Howards Grove Fire Departments. I look forward to working and improving the program that we have started here at UWSP.



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